



Generic & Community Resources

December 2007

A list of agencies that may provide services for people with developmental disabilities in Orange County, including generic (mandated to serve the general population), privately funded & other types of community agencies. Some of the services of the following agencies may require a fee.

AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Americans with Disabilities Act (ADA)	Information, answers to technical questions, free ADA materials or information about filing an ADA complaint.	Anyone can call or visit the website.	1-800-514-0301 TTY: 1-800-514-0383 Website: www.usdoj.gov
Adult Protective Services (APS) / Elder Abuse	A community service program for emergency response and protective services. Mandated reporting agency for abuse or neglect of elder and dependent adults.	Elder and dependent adults who are the victims or suspected victims of any form of abuse or neglect.	800-451-5155 Fax: 714-825-3265 Website: www.ssa.ocgov.com
Agent Orange Information	See National Veterans Legal Service Program		Website: www.vba.va.gov
Aids Service Foundation (ASF) <ul style="list-style-type: none"> • Home care • Financial assistance • Health Education • Exercise Program • Transportation • Other 17982 Sky Park Circle, Ste. J. Irvine, CA 92614-6408	Dedicated to improving the health of the community by ending the spread of HIV and helping those living with HIV. Services offered at no charge to HIV positive persons in Orange Co. regardless of age, gender, ethnicity or sexual orientation. Some services have income and disability requirements.	Men, women and children with AIDS or testing positive for HIV living in Orange County.	949-809-5700 Fax: 949-809-5779 Website: www.ocasf.org
Anaheim Housing Authority 201 S. Anaheim Blvd., Ste. 200 Anaheim, CA 92805	Rental subsidies for very low income families (Section 8) rentals. No emergency housing. Provides counseling, education and outreach to buyers, owners and renters.	For low income, the elderly or people with disabilities. Preference is given to those who live or work in Anaheim.	714-765-4320
Area Agency on Aging Office on Aging 1300 S. Grand Ave., Bldg. B Santa Ana, CA 92705	Information and referrals on any senior issue, social services, health and medical services, legal services, counseling, social security information, shared housing, employment, nutrition programs and income assistance programs.	Serves Orange County and services are free of charge. For persons age 55 and above.	714-567-7500 Fax: 714-567-5021 Website: www.officeonaging.ocgov.com
Area Board XI	See State Council on Developmental Disabilities		
ATEC (Assistive Technology Education Center)	A program of Goodwill Industries. Provides assistive technology assessments and equipment to enhance the lives of persons with disabilities.	Serves Orange and surrounding counties. Cost of services and equipment vary by type of service/equipment.	714-547-6308



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Aubrey Rose Foundation	An organization which funds grants for families of seriously ill children who cannot pay their medical bills.	See Website for specific eligibility.	Website: www.aubreyrose.com
Boys and Girls Club of Tustin	Program includes children 5 to 18 years of age with and without disabilities in recreation, sports, art, education and other activities.	Call for specific eligibility.	714-838-5223
Braille Institute 527 N. Dale Ave. Anaheim, CA 92801	Provides an array of free services and programs, including classes such as orientation and mobility and independent living skills, library services, a <i>Vistas</i> shop, Youth Programs and other benefits.	Array of free services for people of all ages living with vision impairments. Located in Anaheim and serves the residents of Orange County.	800-BRAILLE 714-821-5000 or e-mail: oc@brailleinstitute.org Website: www.brailleinstitute.org
Brave Kids (Website)	A website that links families of special needs children with community resources that may be of benefit to them.	Anyone can visit this website designed for families of children with chronic or life-threatening illnesses and disabilities.	Website: www.bravekids.org
Brown Bag Program See also Second Harvest Food Bank	Sponsored by the Second Harvest Food Bank of Orange County. They provide two bags of groceries 2 times per month.	Low income seniors 60 years and older.	Contact local Community Senior Center or e-mail: agency@FeedOC.org or call toll free 888-449-FOOD(3663)
California Children Services (CCS) Mailing address: 200 W. Santa Ana Blvd, Ste. 100 Santa Ana, CA 92701	Specialized medical care, physical and occupational therapy, and adaptive equipment for eligible children through age 21 years. Therapy services are provided at a network of Medical Therapy Units (MTU) throughout Orange County.	Children from birth to 21 years of age with eligible disabilities including cerebral palsy. Family must qualify financially for medical care and equipment. Therapy services do not require financial eligibility.	714-347-0300 (24 hours) Website Local: www.ochealthinfo.com/ public/ccs Website State: www.dhs.ca.gov/pcfh/cms
California Department of Community Services and Development	Provides financial assistance to help low-income households pay their energy costs (electric bill).	Qualifying low-income households.	866-675-6623 Website: www.csd.ca.gov
California Health Care Foundation (Website)	A comprehensive website to assist in identifying appropriate Long Term Care resources. Offers information on health care licensing evaluations for all skilled nursing facilities, including Pediatric Sub Acute Facilities and California State Developmental Centers. Also offers assessments of Home Health Care Agencies.	Anyone interested in information may visit the website.	Website: www.CalNHS.org



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CaliforniaKids	Non-profit health insurance plan providing access to affordable basic preventive and primary medical, dental, vision and behavioral health care services.	Must be age 2 to 18 years old, not married and not eligible for Medi-Cal or Healthy Families programs.	818-755-9700
California Relay System (CRS)	Provides specially trained operators to relay telephone conversations between people who are deaf, hard of hearing or speech disabled and all those they wish to communicate with by telephone. Very strict confidentiality requirements are in place, i.e. no recording in any communication mode.	People who are deaf, hard of hearing or speech disabled and all those they wish to communicate with by telephone. Services are free and provided 24-hours per day.	7-1-1 Both TTY and voice callers may make and/or receive calls through CRS. CRS callers can communicate in English to English and Spanish to Spanish.
California Telephone Access Program (CTAP) Santa Ana Service Center 2677 N. Main St. Santa Ana, CA	Provides equipment and training for equipment usage to eligible persons. Applications and information packets are available from Comfort Connection/FRC or from CTAP.	Eligible individuals must have a qualifying disability such as deaf/hard of hearing, blind/low vision, deaf/blind, speech impairment, mobility/manipulation impairment or a cognitive impairment.	CTAP Outreach Specialist, Andie Squires 800-806-1191 Comfort Connection 714-558-5400
CalOptima	Medi-Cal managed health care program for Orange County residents.	Medi-Cal beneficiaries in Orange County.	714-24685001 888-587-8088 TTY: 714-246-8523 Website: www.Caloptima.org
CalOptima Community Liaison/RCOC	Consultation and assistance for consumers of RCOC in navigating the CalOptima system.	Consumers of RCOC and members of CalOptima.	Contact your RCOC Service Coordinator for assistance

Change A Life Foundation Grants – see Family Support Network and United Cerebral Palsy



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Child Abuse Services Team (CAST)	Multi-disciplinary team of professionals involved in the investigation of child or dependent adult sexual abuse, severe physical abuse and emotional abuse. Services are provided in a non-threatening atmosphere.	Referrals are received from Child or Adult Protective Services or Law Enforcement. Children of all ages and dependent adults who are victims (or alleged victims) of sexual abuse, severe physical abuse or emotional abuse.	714-940-4747
Child Care Law Center	Legal services and publications related to child care laws including the Americans with Disabilities Act (ADA).	Anyone is free to visit the website.	415-394-7144 Website: www.childcarelaw.org
Child Development Incorporated/Choices for Children	Variety of free workshops and classes for CPR, First Aid and Health and Safety Courses for child care providers, their staff and parents & children. Child care subsidy program uses state and federal funds to provide eligible parents with financial assistance for child care services.	For children age six weeks to five years old depending on site location. It is also based on household size, monthly income and parents' status.	949-476-2445 Website: www.cdicdc.org
(The) Child Health and Disability Prevention "Gateway" Program (CHDP) 1725 W. 17th St. Santa Ana, CA 92706	Provides periodic preventive health screenings at no cost for eligible children. Designed to provide early detection and prevention of disease and disabilities. All children entering 1st grade must have a CHDP health examination certificate or an equivalent examination to enroll in school.	Children and youth from low-income families. Birth to 21 years of age.	714-834-8665 Website State: www.dhs.ca.gov/pcfh/cms Website Local: www.ochealthinfo.com
Child Protective Services (CPS)	A community service program providing emergency response and protective services for children. Mandated reporting agency for suspected abuse or neglect of children.	Children who are victims or alleged victims of abuse or neglect.	714-940-1000



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Children's Health Access Programs (Medi-Cal/Healthy Families)	Free and low-cost medical care for children and pregnant women. Program provides preventive check-ups, immunizations, sick care, specialty care, prescriptions, vision, mental health, substance abuse, lab, radiology, hospitalization and dental. Program cost is \$4.00 to \$7.00 per family monthly, plus \$5.00 co-payment for some services.	Low income families not financially eligible for "no cost" Medi-Cal or other health insurance. Must provide proof of income and be a U.S. citizen or have satisfactory immigration status.	888-747-1222
Children's Home Society (CHS) 525 N. Cabrillo Park Dr. Ste. # 300 Santa Ana, CA 92701-5017	Child care referral resource, child care funding program, training for child care providers and full service adoption agency with services to adopting parents.	Children of low income families living in Orange County and qualifying as income eligible for funding. Children with disabilities are a priority.	714-543-2273 Fax: 714-834-1683 Website: www.chs-ca.org
Children's Home Society Kid Care Hotline	Referrals for children of all ages for licensed childcare.	Referral to child care for children from birth to age 12 years.	714-543-2273
Children & Youth Services (CYS)	Identify, evaluate and treat mental, emotional and behavioral disorders in children and adolescents. Services include: individual, group/family therapy, medication support, crisis intervention, education and information for parents and families as well as case management to assist in accessing other needed services.	Children and adolescents who are referred by their families, schools, health care providers, etc. or who are wards or dependents of the Juvenile Court.	714-577-5400 CYS North 949-850-8408 CYS South 714-480-6600 CYS East 714-896-7556 CYS West
City of Irvine Disability Services *TRIPS - Transportation	Provides information and support services to residents with disabilities. Offers social/recreational opportunities, community awareness events, informational seminars, classes and home lunch program. TRIPS provides transportation for seniors and the disabled.	Services are available for Irvine residents with disabilities. If space permits, residents of other cities may be permitted to attend city sponsored events. TRIPS is provided to Irvine residents only.	949-724-6732 Website: www.irvinedisability services.org



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<p>Client Rights Advocate (CRA)</p> <p>13272 Garden Grove Blvd. Garden Grove, CA 92843</p>	<p>Protects the rights of individuals with developmental or mental disabilities. Advocacy Services.</p> <p>[Services provided to RCOOC consumers through a DDS contract with Protection & Advocacy, Inc. (PAI).]</p>	<p>Individuals with mental or developmental disabilities.</p>	<p>714-621-0563 Fax: 714-621-0550</p>
<p>Coalition of Orange County Community Clinics</p> <p>2107 N. Broadway, Ste. 102 Santa Ana, CA 92706</p>	<p>Complete and affordable medical, dental and vision health insurance for children. Includes unlimited doctor visits, well baby check-ups, immunizations, prescription glasses and medications, 24-hour emergency care, eye examinations, dental exams and cleaning.</p>	<p>For children of families with no medical insurance and limited financial resources.</p>	<p>714-667-5100</p>
<p>Coastline Community College</p>	<p>Offers classes including Personal and Social Adjustment at their Costa Mesa campus and at RCOOC West office. Has collaborated with Special Olympics of OC and offers different sports each semester. The majority of classes are free. New students complete a packet and need to provide a verification of disability. Note: if student is an RCOOC consumer, then last annual review is usually sufficient for the disability verification.</p>	<p>Students with disabilities throughout Orange County.</p>	<p>714-241-6214</p> <p>Website: www.coastline.cccd.edu</p> <p>Judy Hollinden, Dept. Chair for Students With Developmental Disabilities</p>
<p>Coastwalk Organization</p>	<p>Provides the "Wheelchair Rider's Guide" - a good resource for non-ambulatory consumers.</p>	<p>Everyone is welcome to request materials.</p>	<p>1-800-550-6854</p> <p>Website: www.coastwalk.org</p>
<p>Comfort Connection Family Resource Center (CCFRC) / Regional Center of Orange County</p> <ul style="list-style-type: none"> • Parent Connection • Lending Library • Resource Information • Parent Support <p>801 Civic Center Dr., Ste # 100 Santa Ana, CA</p>	<p>Connecting families who have children with special needs to resources and support. Services include parent-to-parent support, parent training and community education, community resource information, coordination and support, lending library and resource materials.</p>	<p>For consumers, parents, families and vendors affiliated with Regional Center of Orange County.</p>	<p>1-888-372-2229 or 714-558-5400</p>



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Community Action Partnership of Orange County (formerly known as: Community Development Council)	Mission is to change people's lives, improve communities and make America a better place to live. Dedicated to helping people help themselves and each other.	People living in older low-income housing in Orange County	714-897-6670 Website: capoc.org Home Energy Assistance Program (HEAP) 1-800-660-4232
Community Action Partnership – Orange County Food Bank	Groceries for seniors, women and children. Funding is non-profit. Spanish and Vietnamese spoken.	Serves low income and the disabled in Orange County.	714-897-0717 Website: www.orangecountyfoodbank.com
Community Care Licensing 770 The City Dr., Ste. 7100 Orange, CA 92868	Responsible for licensing and monitoring community care facilities (board and care homes, group homes, small family homes, adult residential facilities and residential facilities for the elderly).	Any community care facility or resident of a community care facility.	714-703-2800 and 714-703-2840 Website: www.cclid.ca.gov
Community Mental Health	Provides mental health services to eligible individuals with mental health needs.	Individuals of all ages who are in crisis or at risk for psychiatric hospitalization.	714-834-5904
Consumer Credit Counseling Service of Orange County	A non-profit community service organization dedicated to assisting all people to achieve financial stability through education and counseling. Programs and services help adults and families get out of debt, stay out of debt and learn to manage finances and credit wisely.	Adults with debt concerns or experiencing financial difficulties due to excess debt.	714-547-2227 Website: www.cccsoc.org
COPEing with Toddler Behavior-CUIDAR and EDAC	Parenting program	For caregivers of children 12-36 months	949-824-3070
CUIDAR for Attention and Learning-CHOC-UCI Neurodevelopmental Center	Consultation and training for parents and teachers regarding interventions for children with attention and behavior problems.	Parents and teachers of children ages 3 – 5 years with attention and behavior problems	949-824-2462 Website: www.cuidar.net



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<p>Council on Aging</p> <ul style="list-style-type: none"> • Financial Abuse • Ombudsman 	<p>Private, non-profit corporation that promotes adult empowerment, abuse prevention and advocacy for the rights and dignity of those experiencing health and aging challenges. Protects individuals from financial abuse and provides information and assistance to persons in their search for a long-term care facility and to residents of long-term care facilities.</p>	<p>18 years and older depending on the services.</p>	<p style="text-align: center;">714-479-0107</p> <p style="text-align: center;">Website: www.coaoc.org</p>
<p>Cypress College - Disabled Student Programs & Services</p> <p>9200 Valley View, CE 8-3 Cypress, CA</p>	<p>Offers a multitude of classes such as parenting adult children with disabilities, job coaching, independent living, social and vocational skills, etc. Support services include academic, vocational and personal advisement; assistance in registration, test taking and specialized tutorial; advocacy and referral, assessment, evaluation for students with learning disabilities, and interpreters for the deaf, as well as a variety of adaptive technology.</p>	<p>Classes are for persons with developmental disabilities, their families and/or caregivers. A verification of disability is required.</p>	<p style="text-align: center;">714-484-7057 TTY: 714-761-8165</p> <p style="text-align: center;">e-mail: disabledstudents@sce.cc.ca.us</p>
<p>Dayle McIntosh Center for the Developmentally Disabled (DMC)</p> <ul style="list-style-type: none"> • Independent Living Center • Sign Interpreter • Benefits Advocate <p>13272 Garden Grove Blvd., Garden Grove, CA 92843</p>	<p>An independent living center providing referrals for employment, housing and other services to adults with disabilities. DMC serves as an ombudsman for the rights of individuals with disabilities.</p>	<p>Orange County residents with disabilities.</p>	<p style="text-align: center;">1-800-972-8285 714-621-3300</p>
<p>Denti-Cal</p>	<p>Administers dental services and can provide a list of dentists that accept Denti-Cal for payment.</p>	<p>Medi-Cal and CalOptima members.</p>	<p style="text-align: center;">1-800-322-6384</p>
<p>Department of Health Services (DHS) and Health Care Licensing</p>	<p>Responsible for licensing and monitoring health care related programs such as intermediate care facilities, adult day health care and skilled nursing facilities.</p>	<p>All health care facilities and programs or the resident of a health care licensed facility.</p>	<p style="text-align: center;">1-800-228-5234 714-456-0630 714-834-7700</p> <p style="text-align: center;">Website: www.dhs.ca.gov/lnc</p>



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Department of Rehabilitation	Work in partnership with consumers to provide services and advocacy resulting in employment, independent living and equality for individuals with disabilities.	Disabled adults age 18 years old and older.	714-662-6030 (Santa Ana Office) Website: www.rehab.cahwnet.gov
Developmental Disabilities Resources for Healthcare Providers (Website)	To improve the health of persons with developmental disabilities in California. This is done through educating physicians and other healthcare providers regarding care, support and assisting persons with developmental disabilities and their families in making informed health care decisions.	Everyone is welcome to view the website.	Website: www.ddhealthinfo.org
Disability Benefits 101 (Website)	Benefits information for major public benefits. Real world knowledge about work, disability, healthcare and other benefits.	Public, private and non-profit direct service organizations or anyone living with a disability.	Website: www.disabilitybenefits101.org
Domestic Violence Hotline	Helps battered women, their families and our community break the cycle of domestic violence.	Women & children who are victims of abuse and domestic violence. Multilingual counselors in: Spanish, Korean, and Vietnamese.	714-992-1931 (24 hours) TDD: 714-992-0332
Down Syndrome Association of Orange Co. 151 Kalmus Dr., Ste. M-5 Costa Mesa, CA 92621	Information and resources for persons with Down syndrome and their families.	Anyone is welcome to contact the association for information and resources.	714-540-5794 Fax: 714-540-4626 Website: www.dsaoc.org
Down Syndrome Neurology Clinic at UCI	Provides comprehensive neurology evaluation for patients with Down syndrome. Research programs may also be available.	Patients of all ages diagnosed with Down syndrome.	714-456-8443
Driver's Education & Training	Serves all of Southern California. Provides instruction and training. Brochures and further information located in RCOOC Comfort Connection Family Resource Center.	Persons with developmental disabilities.	Frank Boutelle Office: 951-443-3396 Cell: 951-515-5125
Epilepsy Foundation	Staff and parent training on seizure disorders, offers support groups for family members whose children have epilepsy.	Families of children diagnosed with Epilepsy.	714-670-2870 or 1-800-564-0445 www.epilepsy-socalif.org
FaCT Family Resource Centers	FaCT-Families and Communities Together- funds a network of Family Resource Centers (FRC) in Orange County.	Any Orange County resident may utilize the services.	Listing of all FRCs follows Generic and Community Resources list



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Fair Housing Council	Information and support regarding fair housing laws and regulations. The Council can assist with fair housing enforcement, HUD counseling, landlord-tenant issues and mediation.	Anyone can call for assistance.	714-569-0823 1-800-698-FAIR Website: www.fairhousingoc.org
Families Forward	Families Forward is a non-profit agency. Counseling services provided include budgeting, life and stress management skills that are directly related to homeless prevention. Also have homeless intervention programs, including transitional and supported housing. Other services offered include a community partners program, a food pantry, career coaching and school-based counseling.	Low income and homeless families in South Orange County.	949-552-2727 Website: www.families-forward.org
Family Support Network <ul style="list-style-type: none"> • Developmental Screenings • Emergency Needs Program • Camp TLC • Application Assistance and Advocacy • CCS Family Centered Care Program • Change a Life Foundation Grants 181 West Orangethorpe Ave Suite D Placentia, CA 92870	Offers a variety of family support services free of charge to families. Also offers assistance to families seeking health insurance. Change a Life Foundation offers grants for items or short term services that will enhance the quality of life for a person with a developmental disability and there is no other source to fund the needed item. Grant is for a one time need. Contact the listed organization for more information and an application.	Children and adults with developmental disabilities and their families.	714-854-7762 Website: www.familysupportnetworkca.com
Feedback Foundation <ul style="list-style-type: none"> • Caregiver Registry • Dining Program • Homemaking • Home Delivered Meals • Case Management • Adult Day Health Care Centers 	A non-profit service organization which offers Orange County seniors a variety of supportive services.	People 60 years of age or older and spouse or dependent of any age.	714-220-0224
Food (See Brown Bag Program, Community Action Partnership, Meals on Wheels, Second Harvest, Senior Center Lunch Programs)			
Food Stamps/General Relief (See Orange County Social Services Agency)			



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For OC Kids-CHOC-UCI Collaborative Program for Autism	Developmental assessments and treatment for children birth to 5 years of age and educational opportunities for parents and professionals.	See Description of Services	1-888-9-OCKIDS (962-5437) or 714-939-6118 Website: www.forockids.org
Furnishing Hope	Charitable organization providing furniture for consumers in need.	Consumers who are in need of furniture for a new living arrangement.	Contact your RCOC Service Coordinator for assistance
Garden Grove Housing Authority 11277 Garden Grove Blvd., 101-C Garden Grove, CA 92843	Provides rental assistance and housing vouchers.	For low income, the elderly or people with disabilities.	714-741-5150 Website: www.ci.gardengrove.ca.us
Girl Scout Council of Orange County Abby Leffler, Program Specialist	Offers a variety of support to make Girl Scouting accessible to girls with developmental disabilities as well as to educate the general membership.	For girls (including those with special needs) from 5 years to 22 years of age.	714-979-7900, ext. 341 or aleffler@gscoc.org
GreatSchools.net (Website)	Non Profit organization committed to providing parents with information and tools to choose schools, support their children's education and improve schools in their communities.	Anyone is welcome to visit the website.	Website: www.greatschools.net
Greyhound Customers With Disabilities Travel Assistance	Will provide assistance for customers with disabilities, which can include getting a wheelchair on/off the bus, assistance during transfer/restroom breaks, etc. (They will not assist with personal care activities such as toileting. Greyhound must be contacted at least 48 hours prior to the trip and itinerary must be provided.)	Call phone number or visit Website for specific eligibility.	Disabilities Travel Assistance Line 800-752-4841 Website: www.greyhound.com
Health Care Licensing	Responsible for licensing, certification and monitoring of health facilities such as skilled nursing facilities (SNFs), intermediate care facilities (ICFs) and hospitals.	All health care facilities.	1-800-228-5234 714-456-0630 Website: www.dhs.ca.gov/lnc
Health Insurance Counseling & Advocacy Program (HICAP)	Volunteer supported program that provides assistance with Medicare problems and helps with private health insurance.	Medicare recipients only.	1-800-434-0222 714-560-0424
Healthy Families (See Children's Health Access Programs)			



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Healthy Smiles for Kids of Orange County	A community-based, non-profit organization serving children in Orange County. The mission is oral health promotion, education and treatment services to reduce the number of cavities among children under age six.	Dental treatment for uninsured children from 0 to 5 years old. Services are provided on a sliding fee scale.	714-532-7930
Help Me Grow Program Orange County	Connects families and children with developmental, behavioral and/or learning concerns to existing resources in the community. By calling the toll free number, parents, caregivers, and child/health care providers have a single point of access into developmental and behavioral programs and services.	For all children, birth through five living in Orange County.	1-866-GROW-025 (1-866-476-9025)
Homeowner Assistance Program (see also Renters Assistance Program)	Program allows a once-per-year payment from the State of California to qualified individuals based on part of the property taxes assessed and paid on their homes. For the 2007 claim year, the maximum amount of assistance that an eligible homeowner may receive is \$472.60, which is 139 percent of the property taxes paid of the first \$34,000 of full value of the home (139% x \$340.00).	Eligibility for filing a claim: a United States citizen, designated alien or qualified alien when filing the claim and meeting the following criteria on Dec. 31 of the previous year: <ul style="list-style-type: none"> • 62 years old or older, blind, or disabled; • owned and lived in own home; • had a total household income of \$42,770 or less. (for 2007) 	For information: 1-800-868-4171 Web site: www.ftb.ca.gov To order forms by phone: 1-800-338-0505
Housing and Urban Development (HUD) (aka Department of Housing and Urban Development)	Information regarding renting, buying, home accessibility, Fair Housing rights and many other topics. Website offers easy to use locator to find subsidized housing in your area.	Everyone is welcome.	Santa Ana Office 714-796-5577 TTY: 714-796-5517 Website: www.hud.gov
Income Tax Assistance (VITA)	Income tax assistance is available at no cost to low income persons including our consumers, who have had taxes taken out of their paychecks. They may be eligible for a rebate and/or Earned Income Tax Credit. The sites are open only during tax season.	Low income persons including our consumers	Call Comfort Connection Family Resource Center for list of sites. 888-372-2229 or 714-558-5400



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Info-Link–Orange County	Health and Human Services Hotline for help in finding services needed, i.e. where to go for a hot meal, where to get free low-cost health care, information on child care, care for aging parents, and a variety of other resources in Orange County and Southern California.	Available 24 hours per day, 7 days per week. It is confidential and multilingual assistance is available.	2-1-1 or 888-600-4357 Website: www.211oc.org
In-Home Supportive Services (IHSS)	Provides assistance to eligible individuals who are unable to remain safely in their own homes without assistance.	Low income aged, blind and disabled persons, living in their own or family home.	714-825-3000 Website: www.dss.cahwnet.gov select tab labeled “Find Services”
Jewish Free Loan Association	Interest free loans of up to \$10,000 for home improvement expenses and educational reimbursement waiting periods.	Families of children with special needs of all faiths.	323-761-8830 or e-mail info@jfla.org Website: jfla.org
John Henry Foundation	A comprehensive integrated direct service provider for the community of persons with mental illness.	Adults diagnosed with mental illness.	714-480-0025
Legal Aid Society of Orange County	Provides free general legal services including family law, landlord-tenant disputes, bankruptcy, dispute mediation, small claims court and referrals.	Low income Orange County residents.	714-571-5200 800-834-5001 Website: www.legal-aid.com Lawyers Referral Service 714-571-5204
Long-Term Care Ombudsman	Volunteer program providing assistance in resolving conflicts for members in a long-term care facility.	Persons age 65 or older residing in a long-term care facility.	714- 479-0107 800-334-9473 State Crisis Line (24 hours): 800-231-4024 Website: www.aging.state.ca.us



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Meals on Wheels	Home delivered meals for elderly and disabled persons who are unable to cook for themselves. Delivery times and cost vary, but it is usually less than \$5.00 per day for two meals.	Generally elderly and disabled, but eligibility varies by program.	<p>Anaheim 714-774-4241</p> <p>Anaheim Hills 714-524-5056</p> <p>Buena Park 714-562-3898</p> <p>Dana Point 949-496-4252</p> <p>Irvine/Lake Forest 949-786-6870</p> <p>La Palma 714-690-3350</p> <p>Orange 714-639-4820</p> <p>Placentia 714-524-5056</p> <p>Saddleback Med. Center 949-452-3502</p> <p>Santa Ana/Tustin 714-226-0550</p> <p>Yorba Linda 714-524-5056</p>
Medi-Cal	Routine and emergency medical care, lab tests, hospitalization, medical products, prescription pharmaceuticals and other medically necessary items or care.	California residents with low income, disabilities and the elderly.	<p>714-575-2400</p> <p>Website: www.medi-cal.ca.gov</p>
Medi-Cal -In-Home Operations (a.k.a. IHO)			916-552-9105
<p>Dept. of Health Services 1501 Capital Ave. MS4502 P.O. Box 997419 Sacramento 95899-7419</p>			



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Medi-Cal 250% Working Disabled Program	Full scope Medi-Cal benefits as listed above.	Consumers who are working and earn less than 250% of the Federal Poverty Guideline.	Contact Medi-Cal or visit this Website for more information: www.disabilitybenefits101.org
Medi-Cal/PRUCOL (Permanent Resident Under Color of Law)	Medical care through the Medi-Cal program. Currently, those receiving PRUCOL continue to be eligible for full scope Medi-Cal can receive EPSDT Shift Nursing and IHSS services.	Claimants are usually political refugees - adults and children, who have a qualifying disability and who live in their own homes or in long term care. Disability must be substantiated by psychological assessments, medical records, CCS records, etc.	Contact Suzanne Butler, RCOC Insurance & Benefits Specialist 714-796-5253
Medicare	Provides individuals with medical insurance through the Medicare program.	Aged 60 or older, people with disabilities – based on a work record.	800-MEDICARE Website: www.medicare.gov
Multipurpose Senior Services Program (MSSP)	Offers case management services for frail seniors to prevent institutionalization.	Age 65 or older and receiving Medi-Cal.	714-825-3000
Muscular Dystrophy Association (MDA)	Provides comprehensive medical services to people with neuromuscular diseases. It also provides many other direct services, including assistance with purchase and repair of wheelchairs, recreation at MDA summer camps and transportation assistance.	Individuals of all ages with neuromuscular diseases.	888-521-9995 714-550-0161 Website: www.mdausa.org
NAMI – Orange County (formerly National Alliance for the Mentally Ill)	Provides direct services, advocacy, information, hospital support groups, housing and information to improve the quality of life of O.C. residents impacted by mental illness.	Families and individuals living with mental illness.	714-544-8488 Website: www.nami.org
National Information Dissemination Center for Children with Disabilities+ (NICHCY) (+ Center's name has changed, but acronym remains the same)	An information dissemination center that provides information on disabilities and related issues. They also provide information regarding resources similar to RCOC for consumers and families moving out of state.	Children and youth with disabilities (birth to age 22) are the specific focus. Anyone can request information.	800-695-0285 Website: www.nichcy.org



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
National Organization for Rare Disorders (NORD)	Federation of voluntary health organizations and individuals dedicated to helping people with rare or "orphan" diseases and assisting the organizations that serve them. Committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research and service.	Services for individuals of all ages depending on the program. Anyone can request information.	800-999-6673 Website: www.rarediseases.org
National Veterans Legal Services Program	For information on Agent Orange, refer to Website and/or VA pamphlet 80-01-01 ("Self Guide on Agent Orange")	For all interested	1-800-225-4712 www.nvlsp.org e-mail: agentorg@berralm.net to order pamphlet: Office of Public Affairs 80D 810 Vermont Ave. NW Washington, DC 20420
Older Adult Services (OAS)	See "Recovering"		
Orange Caregiver Resource Center	Information and referral, family support groups, caregiver training, and respite, for caregivers of adults with brain injury or other impairment.	Caregivers for persons with brain injuries or other brain impairment with onset after age 18 years.	800-543-8312 714-578-8670 Website: www.caregiveroc.org
Orange County Department of Education (OCDE)	Operates programs for children who are eligible for special education. Provides outreach, training and coordination of education programs.	Please contact your local district school for eligibility as children must be referred by the school district.	714-966-4000 Website: www.ocde.k12.ca.us
Orange County Department of Education (OCDE) - Orange County Child Care Inclusion Project (OCIP)	Community training events related to the inclusion of children with disabilities/special needs in child care and on-site technical assistance and support to licensed child care programs.	Child care providers.	714-966-4385 Website: www.ocde.k12.ca.us/ inclusion
Orange County Housing and Community Services (aka Orange County Housing Authority)	Provides rental assistance and housing vouchers. Serves all of Orange Co. EXCEPT Anaheim, Garden Grove and Santa Ana. (Refer to the individual entries for these other cities.)	For low income, elderly or people with disabilities.	714-480-2700 Website: www.ochousing.org
Orange County Medical Association (Website)	Website is a physician locator. Providing phone & fax numbers along with other information regarding your physician.	Everyone is welcome to visit the website.	www.ocma.org



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Orange County Social Services Agency	Provides General Relief (GR) related Food Stamps program, Cash Assistance Program for Immigrants (CAPI), Medi-Cal programs, etc. Spanish and Vietnamese spoken.	Individuals with low income, blind, disabled or elderly depending on program. Serves Orange County residents.	Check the website for addresses and phone numbers of offices in Orange County Website: www.ssa.ocgov.com
Orange County Transportation Authority (OCTA) • ACCESS (Paratransit) 550 S. Main Street PO Box 14184 Orange, CA 92863-1584	Primary transportation planning agency and transit provider. Provides curb-to-curb transportation for persons with a disability who cannot take regular fixed route buses.	Any person may ride the fixed route bus. ACCESS paratransit is available to eligible persons with disabilities at any age.	Website: www.octa.net General Bus Information: 714-636-7433 or 800-636-7433 ADA ACCESS Service: 877-628-2232 ACCESS Absence Notification: 877-628-2232 Customer Service Regarding ACCESS Suspensions: 714-560-5956
Pacific Care Behavioral Health Care	Provides mental health services, including outpatient and psychiatric inpatient services.	For CalOptima members only.	800-723-8641
Partnership for Prescription Assistance	A program set-up by pharmaceutical companies to offer medications at a reduced rate or for free. Information for all major manufacturers is listed, but the individual companies eligibility criteria vary widely.	The website offers a tool to assist consumers in identifying their eligibility for the program. Anyone can visit the website; fill in basic information like their age, income, the drug name and types of coverage they have, if any. They will then get an answer regarding their eligibility for the discounted drug, and if eligible, who to contact.	888-477-2669 Main Website: www.pparx.org Website Drug Selection Tool: www.pparx.org/ Select Medication.php



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Planned Parenthood Orange and San Bernardino Counties	Non-profit program offers one to one health education for persons with developmental disabilities who could benefit from learning more about their bodies, reproductive health, and appropriate personal behavior. Also provide reproductive healthcare, birth control, prenatal care, STD testing, and treatment for males and females. Bilingual staff.	Provides <u>free</u> education to persons with developmental disabilities and their parents/ careproviders in Orange and San Bernardino Counties. Also serves anyone interested in family planning and reproductive health care. Accepts Medi-Cal and uses a sliding scale for medical care related to reproductive health.	714-633-6373 and ask for the Health Educator for the Developmentally Disabled (Maria Alfaro or Tiffany Reaves) Hotline: 877-463-2275 General Information about Reproductive Health and Sexuality (Anonymous and Free)
Protection & Advocacy, Inc. (PAI)	Protects the rights of individuals with developmental or mental disabilities. Advocacy Services.	Individuals with mental or developmental disabilities.	800-776-5746 Website: www.pai-ca.com
Public Law Center (The) 601 Civic Center Dr. West Santa Ana, CA 92701	Through volunteers and staff, free civil legal services are provided, including counseling, individual representation, community education, and strategic litigation and advocacy to challenge societal injustices.	Individuals needing free civic legal service	714-541-1010 Website: www.publiclawcenter.org
Rebuilding Together Orange County	Provides free home habilitation and modification service.	Selected low-income homeowners; generally the elderly and disabled provided they are the homeowner or live with the homeowner.	714-667-8174
“Recovering” Program (A program through Older Adult Services – OAS)	Program provides the following services based on qualifications: psychiatric assessment; case management, if needed; and psychotherapy. Also on staff are a psychiatrist, nurse practitioner, clinical social worker and life coaches (who conduct home visits, create treatment plan, etc.)	Senior citizens 60+ who have a chronic/ mental illness. Legal status is not a determinant. Anyone can make a referral.	714-972-3700



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<p>Regional Center of Orange County (RCOC)</p> <p>See also Comfort Connection Family Resource Center (CCFRC)</p>	<p>Provides assessment, case management, service coordination and purchase of services such as residential placement, independent living skills training, vocational programs and transportation. Resource for free fishing license, wildlife area pass and California State Department of Parks and Recreation Lifetime Disabled Discount Pass for eligible persons.</p>	<p>Services for individuals of all ages living with a developmental disability and infants at risk for developmental disability.</p>	<p>714-796-5100</p> <p>714-796-5354 INTAKE</p> <p>Website: www.rcocdd.com</p>
<p>Renters Assistance Program</p> <p>(see also Homeowner Assistance Program)</p>	<p>Program allows a once-per-year payment from the State of California to qualified individuals based on part of the property taxes that they paid indirectly when they paid their rent. The maximum amount of assistance that a claimant may receive is 139 percent of \$250.00, the statutory property tax equivalent (139% x \$250.00), which is \$347.50.</p>	<p>Eligibility for filing a claim: a United States citizen, designated alien or qualified alien when filing the claim and meeting the following criteria on December 31: 62 years of age or older, blind, or disabled; lived in a qualified rented residence in California; paid \$50.00 or more per month in rent on that residence; had a total household income of \$42,770 or less (for 2007)</p>	<p>For information: 1-800-868-4171</p> <p>Web site: www.ftb.ca.gov</p> <p>To order forms by phone: 1-800-338-0505</p>
<p>Santa Ana Housing Authority 20 Civic Center Plaza 2nd Floor Santa Ana, CA 92702</p>	<p>Provides rental assistance and housing vouchers. Waiting list is 3 to 8 years.</p>	<p>For low income Orange County residents with primary focus on those living or working in Santa Ana.</p>	<p>714-667-2200</p> <p>Website: www.ci.santa-ana.ca.us</p>
<p>School Districts</p>	<p>Website provides information on the school district for a specific address. Enter the street address number, the street name and the zip code to locate your school district.</p>	<p>Anyone can access the website.</p>	<p>Website: www.electionmapping.ocgov.com/OCElectionMapper/Map.aspx</p>
<p>Second Harvest Food Bank</p>	<p>Provides food and groceries for qualifying persons.</p>	<p>Low income elderly, disabled and the working poor.</p>	<p>714-771-1343 888-449-FOOD(3663)</p> <p>Website: www.feedoc.org</p>



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
SEEPAC (Support Education and Empowerment for Parents of Autistic Children)	Innovative multi-week education series is designed primarily for parents of young children newly diagnosed with autistic spectrum disorders.	Parents of young children newly diagnosed with autistic spectrum disorders. Registration required - call Info Line for registration information.	Info Line: 714-939-6766
Senior Center Lunch Programs	Free or low cost lunch and activities in the local Senior Center. A donation for lunch is usually requested.	Adults 55+ years. (Parents caring for a disabled adult of any age at home may bring the disabled adult with them.)	Contact local Community Senior Center
Senior Health Outreach Prevention Program (SHOPP)	County of Orange Health Care Agency community outreach and home visitation program. Offering services such as health screening, behavioral health assessment and evaluation, intervention, linkages, case management and consultation/ education.	Low income, uninsured adults 45 years + with priority given to frail, older adults.	714-972-3700
Shriner's Hospital for Children	A network of 22 hospitals in the US, Canada and Mexico. Provide specialized care for children with orthopedic conditions, burns, spinal cord injuries, cleft lip and palate.	Eligible children under the age of 18 years. Services are provided at no charge.	1-800-237-5055 Website: www.shrinershq.org
S.O.S. (Share Our Selves) 1550 Superior Ave. Costa Mesa 92627	Emergency food and emergency financial aid available. Provides a walk-in medical clinic. Dental clinic appointments available once per month. Services are provided by a volunteer staff and funded by private donations. Medical services and emergency assistance available on a first come, first served basis. Photo I.D. required for assistance.	Serves Orange County	General phone number: 949-642-3451 For Medical/Dental services: 949-650-0640 Fax.: 949-642-7885
Social Security Administration (SSA)	Some services include: providing an Earnings and Benefit Statement record for use in estimating retirement benefits, Medicare sign-ups and benefit information. Provides financial benefit to some disabled individuals.	Eligibility varies by program. Earned financial benefit for persons who have paid into Social Security the required number of quarters.	800-772-1213 Website: www.ssa.gov



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Social Security Disability Starter Kit (Website)	A tool designed to help individuals prepare to participate in a disability interview or complete an on-line application for SSI benefits. The kit contains a fact sheet about applying, a checklist of documents and information that SSA will request and a worksheet to assist applicants gather and organize the information they will need.	For persons with disabilities wishing to apply for Social Security disability benefits.	Website: www.ssa.gov
South County Senior Services	An in-home assessment program to determine the needs of frail seniors, 60 years+; establish a plan-of-care and arrange for services needed to help them maintain independence in their own home.	South County residents, 60+ years of age residing in their own home.	949-855-8033
Southwest Senior Center 2201 W. McFadden Ave. Santa Ana, CA	Information and assistance with ways to remain independently in the home, get around town, in-home help and to arrange for help with Medi-Cal, Medicare, Social Security and more. Also offered is Seniors on the Go Transportation program, which also offers a variety of excursions to different areas in Southern CA.	Seniors 60+ years in the Santa Ana vicinity	714-647-5306
Southern California Gas Company	Medical Baseline Allowance: you may be entitled to an additional baseline “therm” allowance of .822 “therms” per day. For an application, visit the website or call the phone number - listed in third column	Any household member who has: scleroderma, multiple sclerosis, a compromised immune system, a life-threatening illness, is a paraplegic, quadriplegic, hemiplegic, or requires the use of natural gas-supplied medical life-support.	800-427-2200 Website: www.socalgas.com
Special Olympics	Special Olympics is an international program of year-round sports training and athletic competition. Events during the year include individual and team sports such as bowling, swimming, softball, basketball, volleyball, soccer and many others.	Children and adults with intellectual disabilities and closely associated developmental disabilities.	Orange County Chapter 714-564-8374 Website: www.sosc.org



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
State Council on Developmental Disabilities, Area Board XI	Advocates for and protects the legal, civil and service rights of people with disabilities.	People with developmental disabilities living in Orange County.	714-558-4404
Su Familia National Hispanic Family Health Helpline	A bilingual, toll-free service designed to help Hispanic families connect with basic health information, local health providers and federally supported programs, including the State Children's Health Insurance Program.	Designed for Hispanic and Spanish speaking families.	866-SU-FAMILIA 866-783-2645 Website: www.hispanichealth.org
Substance Abuse Resource Team (START)	Designed to help older adults who are misusing alcohol or medications.	Seniors 60+ years of age who are misusing alcohol or medications.	714- 972-3700
"Super Sibs Klub" (Sibling Workshop at UCI Medical Center)	A fun-filled monthly educational support group that provides peer support and education. Goals are for siblings of children with special needs to meet others, discuss common joys and concerns about being a sibling, learn more about the implications of their brothers' and sisters' special needs and how other siblings handle specific situations.	For brothers and sisters, ages 8 to 12, of children with special needs and/or a chronic illness. Serve languages English and Spanish, call for resources for other languages.	714-456-5300
Supplemental Security Income (SSI) [Administered by the Social Security Administration (SSA)]	Provides a monthly financial benefit and Medi-Cal benefits to people who are eligible. It is an unearned financial benefit.	People age 65+ years, blind or disabled with low income and limited assets.	800-772-1213 TTY: 800-325-0778
Team of Advocates for Special Kids (TASK)	Parent organization providing assistance and advocacy support to seek and obtain educational, medical or support services for children with disabilities.	Individuals with disabilities and their families.	714-533-8275 Website: www.taskca.org
Through the Looking Glass (TLG)	A national resource center providing assistance with custody, adoption, pregnancy and birthing, adaptive baby care equipment as well as general parenting issues.	Serves families where either the child, parent or grandparent has a disability or medical issue.	1-800-644-2666 TTY: 1-800-804-1616 Website: www. lookingglass.org



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<p>United Cerebral Palsy Association (UCPA)</p> <ul style="list-style-type: none"> • Swap Meet • Parent Connection • Toy Lending Library • Parent Info Night • Saturday Club • Project Access Inclusion Training • Special Sitters (child care) • Change a Life Foundation Grants 	<p>Special Sitters respite programs for RCOOC consumers as well as a variety of Family Support Services:</p> <ul style="list-style-type: none"> • Swap Meet – a list of special needs items donated for sale and needed by persons with special needs. • Parent Connection – parent to parent support for parents of children with special needs. • Toy Lending Program – library lending of toys for children with special needs. <p>Change a Life Foundation offers grants for items or short term services that will enhance the quality of life for a person with a developmental disability and there is no other source to fund the needed item. Grant is for a one time need. Contact the listed organization for more information and an application.</p>	<p>Services are designed for children and adults with developmental disabilities and their families.</p>	<p style="text-align: center;">714-200-2600</p> <p style="text-align: center;">Website: www.ucp-oc.com</p>
<p>University of California at Irvine (UCI) Health Clinic</p>	<p>Assists seniors in the face of age-related decline, offers medical and psychiatric services and assists connecting with the best course of treatment for the frail and elderly.</p>	<p>Men and women over age 55 years who need the best course of medical treatment.</p>	<p style="text-align: center;">877-HAPS-UCI (427-7824)</p>
<p>Veterans Affairs (VA)</p>	<p>Information on “service-connected” disabilities, which are injuries or diseases that began in, or were aggravated by, their military service. See also National Veterans Legal Service Program.</p>	<p>Veterans exhibiting “service-connected” disabilities.</p>	<p style="text-align: center;">VA Regional Office: 800-827-1000</p> <p style="text-align: center;">Website: www.va.gov</p>
<p>Victim/Witness Assistance</p>	<p>Provides assistance to rape victims, sexually abused children and family members when there is a conviction.</p>	<p>Persons who are victimized by rape or sexual abuse.</p>	<p style="text-align: center;">714-957-2737 949-831-9110</p>



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
Vietnamese Community of Orange County 1618 West 1 st Street Santa Ana, CA 92703	Asian senior center, domestic violence counseling, youth delinquency and gang prevention, social services for former political prisoners and family, ESL classes, vocational skills and job placement assistance program, health care services, economic development projects, Green Card processing, translation, citizenship classes and Vietnamese cultural events.	For Asian persons of all ages needing assistance in a wide variety of services and information provided by staff who are familiar with the Asian culture and are Vietnamese speaking.	714-558-6009 Fax: 558-6120 Website: www.apanet.org
Vision Service Plan (VSP)	Administers vision services, eye exams and eye glasses.	For CalOptima members only	1-800-852-7600 1-800-877-7195
Volunteer Center of Greater Orange County	The Volunteer Center works with hundreds of organizations that need volunteers.	Any person willing to provide volunteer time.	714-953-5757, extension 102 or e-mail pvaca@volunteercenter.org Contact: Patricia Vaca
Western Youth Services Early Childhood Program	Outpatient, in home and preschool based mental health services including developmental assessments, intervention planning, therapy and parenting classes.	Eligible children birth to 5 years of age and their families	714-704-5900 Website: www.westernyouthservices.org
WIC Program – (Women/Infants/Children Supplemental Nutrition Program) Orange County Health Care Agency Nutrition Services P.O. Box 6099 Santa Ana, CA 92706	Provides nutrition education, supplemental food, access to health care and other social services and breastfeeding support. Services are provided through a network of clinics located throughout Orange County.	Women who are low to moderate income, pregnant, breastfeeding and post-partum and children up to five years of age who are at nutritional risk. Medical referral required. Serves Orange County residents.	Intake Screening: 714-834-8333 Information on Nutrition Services Programs: 714-834-7877 Website: www.ochealthinfo.com
Wrightslaw	Accurate, reliable information about special education law, education law, and advocacy for children with disabilities. There are thousands of articles, cases, and free resources about dozens of topics.	For children with disabilities	Website: www.wrightslaw.com



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<p>Y.M.C.A. Childcare Behavior and Health Consultation Program</p>	<p>Health, safety, and behavioral consultation, training and referral. Trainings also available in Spanish.</p>	<p>Child care providers of children birth to 5 years of age.</p>	<p>(714) 549-9622 or (866) 242-9622</p> <p>Website: www.ymcaoc.net</p>
<p>Y.M.C.A. of Orange County</p> <p>YMCA of Orange County, 13821 Newport Ave. Suite 200, Tustin, CA 92780</p>	<p>YMCA provides child care for families of Orange County. They are dedicated to meeting the physical, emotional and intellectual needs of each child in a structured and nurturing environment. Each YMCA Child Care Program Center is a licensed program and operates in accordance with Department of Social Services, Community Care Licensing, Title 22.</p> <p>Availability and times vary by location of the program.</p>	<p>Programs are available at schools in the following School Districts:</p> <ul style="list-style-type: none"> • Capo USD • HB USD • Irvine USD • Newport USD • Santa Ana USD • Tustin USD <p>Serves school age children - 5 years to 12 years of age.</p>	<p>(714) 549-9622</p> <p>Website: www.ymcaoc.net</p>



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FACT Family Resource Centers (FRC)

FRC NAME	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER
<p>Anaheim/Fullerton Family Resource Centers (FRCs)</p> <ul style="list-style-type: none"> • Manzanita Park FRC 1260 N. Riviera St. Anaheim, CA 92801 • Ponderosa Park FRC 2100 S. Haster St. Anaheim, CA 92802 	<p><u>Ponderosa Park</u> offers case management, parenting education, counseling (individual, group & family), domestic violence intervention, adoptive family support services, WIC, foster family & relative caregiver support services, children & youth programs, adult literacy & ESL.</p> <p><u>Manzanita Park</u> same services with the addition of community engagement workshops, information & referral, relationship enhancement program, Health Access Services for Children (0-5).</p>	<p>Manzanita Park serves Anaheim and Fullerton</p> <p>Ponderosa Park serves Anaheim & surrounding areas</p>	<p>Manzanita Park 714-765-3776</p> <p>Ponderosa Park 714-750-2826</p>
<p>Buena Clinton Neighborhood Coalition</p> <ul style="list-style-type: none"> • Garden Grove F.O.C.U.S. 12661 Sunswapt Ave. Garden Grove, CA 92843 	<p>Case management, parenting education, counseling (individual, group & family), domestic violence intervention, adoptive family, foster family & relative caregiver support services, workshops, information & referral, relationship enhancement program, Health Access Services for Children (0-5).</p>	<p>Serving the Garden Grove community bordering the cross streets of Buena, Clinton, Westminster Blvd. and Morningside</p>	<p>714-741-5768</p>
<p>Corbin Family Resource Center (formerly Corbin Community Center)</p> <p>2215 W. McFadden Ave. Santa Ana, CA 92704</p>	<p>Offers case management, parenting education, counseling (individual, group, and family), domestic violence intervention, adoptive and in-home family support services, WIC, legal assistance, adult literacy and ESL, foster family and relative caregiver support services, community engagement workshops, employment assistance, children and youth programs, information and referral, senior services, family activities, PC.FRC Health Access Services for Children (0-5).</p>	<p>Serving the city of Santa Ana</p>	<p>714-647-6557</p>



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FRC NAME	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER
<p>Friendly Center Orange Cares Collaborative</p> <p>147 W. Rose St. Orange, CA 92866</p>	<p>Offers information and referral, counseling, after-school and child development activities, academic support, emergency assistance, outreach services, parent education classes, youth development, health education, employment and legal services.</p>	<p>Serving the City of Orange and adjacent areas</p>	<p>714-771-5300</p>
<p>La Habra Family Resource Center</p> <p>301 W. Las Lomas Dr. La Habra, CA 90631</p>	<p>Offers information and referral, counseling, support groups, parent education classes, after school programs, human services, kinship support services, case management and PC.FRC Health Access Services for Children (0-5)</p>	<p>Serving the La Habra and surrounding area</p>	<p>714-447-3460</p>
<p>Magnolia Park Family Resource Center</p> <p>11402 Magnolia Ave. Garden Grove, CA 92842</p>	<p>Offers information and referral, counseling, after-school activities, outreach services, parent education, health education and services, ESL, family safety education, family recreation activities, Prop 10 health access and home visitation site.</p>	<p>Serving the city of Garden Grove and surrounding areas including parts of Stanton and Anaheim</p>	<p>714-530-7413</p>
<p>Minnie Street Family Resource Center</p> <p>1300 E. McFadden Santa Ana, CA 92705</p>	<p>Offers information and referral, counseling, after-school activities, child development activities, academic support, emergency assistance, ESL and computer classes, outreach services, parent education classes and workshops, support groups, youth development, health education and employment, services, domestic violence services and mobile health clinics.</p>	<p>Serving residents of the city of Santa Ana</p>	<p>714- 972-5775</p>
<p>Oak View Community Collaborative</p> <p>17261 Oak Lane Huntington Beach, CA 92647</p>	<p>Offers information and referral, counseling, after-school and child development activities, relative caregiver services, academic support, emergency assistance, outreach services, parent education classes, support groups, youth development, family literacy, health education and services, Prop 10 health access and home and visitation site.</p>	<p>Serving the Oak View community bordering the cross streets of Warner and Beach Blvd., Slater and Nichols and the surrounding areas</p>	<p>714-596-7062</p>



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FRC NAME	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER
<p>Salk Community FRC Collaborative</p> <p>1411 S. Gilbert St. Anaheim, CA 92804</p>	<p>Offers information and referral, counseling, after-school activities, parent education, computer classes, support groups, Lending Library, Walking Club, ESL classes, gang prevention and the CHOC van.</p>	<p>Serving the cities of Anaheim and Stanton</p>	<p>714- 826-5746</p>
<p>South Orange County FRC</p> <p>28191 Marguerite Pkwy. Suite 17 Mission Viejo, CA 92691</p>	<p>Offers information & referral, WIC, counseling, child development activities, outreach services, parent education, support groups, anger management, health education and services, in-home family support, Warmline, childcare education, teen parent program, Prop 10 health access home and visitation site.</p>	<p>Serving all of South Orange County from Lake Forest to San Clemente</p>	<p>949-364-0500</p>
<p>Stanton Family Resource Center</p> <p>11822 Santa Paula St. Stanton, CA 90680</p>	<p>Offers after school program, adult and child counseling, basic computer classes, Boys and Girls Club scholarships, case management/family advocacy, domestic violence education and intervention, family literacy, family reunification, fathers' parenting classes, food distribution, foster/adopt/kinship services, gang prevention and intervention, homework program, information and referral, parenting classes, personal empowerment program, preschool classes, Read OC, recreation program, smoking cessation classes, snack program, Stanton Collaborative & WIC.</p>	<p>Serving Stanton and surrounding area</p>	<p>714-379-0129</p>
<p>Tustin Family Resource Center</p> <p>14722 Newport Ave. Tustin, CA 92780</p>	<p>Offers information and referral, case management, parent education, counseling, advocacy, and domestic violence intervention.</p>	<p>Serving Tustin and surrounding areas</p>	<p>714-730-1430</p>
<p>Westminster Family Resource Center</p> <p>8102 Westminster Blvd. Suite E Westminster, CA 92683</p>	<p>Offers information and referral, counseling, after school and child development activities, relative caregiver, outreach and domestic violence services, academic support, parent education classes, dental referrals, recreation program and scholarships.</p>	<p>Serving the city of Westminster</p>	<p>714-903-1331</p>

The organizations listed on the Generic and Community Resource List are provided as resources and are not to be considered as recommendations by the Regional Center of Orange County.