



## Generic & Community Resources for Children & Families December 2007

*A list of agencies that may provide services for families and children with developmental disabilities in Orange County, including generic (mandated to serve the general population), privately funded & other types of community agencies. Some of the services of the following agencies may require a fee.*

AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<b>Americans with Disabilities Act (ADA)</b>	Information, answers to technical questions, free ADA materials or information about filing an ADA complaint.	Anyone can call or visit the website.	1-800-514-0301 TTY: 1-800-514-0383  Website: <b>www.usdoj.gov</b>
<b>Agent Orange Information</b>	See National Veterans Legal Service Program		Website: <b>www.vba.va.gov</b>
<b>Aids Service Foundation (ASF)</b> <ul style="list-style-type: none"> <li>• Home care</li> <li>• Financial assistance</li> <li>• Health Education</li> <li>• Exercise Program</li> <li>• Transportation</li> <li>• Other</li> </ul> 17982 Sky Park Circle, Ste. J. Irvine, CA 92614-6408	Dedicated to improving the health of the community by ending the spread of HIV and helping those living with HIV. Services offered at no charge to HIV positive persons in Orange Co. regardless of age, gender, ethnicity or sexual orientation. Some services have income and disability requirements.	Men, women and children with AIDS or testing positive for HIV living in Orange County.	949-809-5700 Fax: 949-809-5779  Website: <b>www.ocasf.org</b>
<b>Anaheim Housing Authority</b>  201 S. Anaheim Blvd., # 200 Anaheim, CA 92805	Rental subsidies for very low income families (Section 8) rentals. No emergency housing. Provides counseling, education and outreach to buyers, owners and renters.	For low income, the elderly or people with disabilities. Preference is given to those who live or work in Anaheim.	714-765-4320
<b>Area Board XI</b>	See State Council on Developmental Disabilities		
<b>ATEC (Assistive Technology Education Center)</b>	A program of Goodwill Industries. Provides assistive technology assessments and equipment to enhance the lives of persons with disabilities.	Serves Orange and surrounding counties. Cost of services and equipment vary by type of service/equipment.	714-547-6308
<b>Aubrey Rose Foundation</b>	An organization which funds grants for families of seriously ill children who cannot pay their medical bills.	See Website for specific eligibility.	Website: <b>www.aubreyrose.com</b>
<b>Boys and Girls Club of Tustin</b>	Program includes children 5 to 18 years of age with and without disabilities in recreation, sports, art, education and other activities.	Call for specific eligibility.	714-838-5223



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<p><b>Braille Institute</b></p> <p>527 N. Dale Ave., Anaheim, CA 92801</p>	<p>Provides an array of free services and programs, including classes such as orientation and mobility and independent living skills, library services, a <i>Vistas</i> shop, Youth Programs and other benefits.</p>	<p>Array of free services for people of all ages living with vision impairments. Located in Anaheim and serves the residents of Orange County.</p>	<p>800-BRAILLE 714-821-5000 or e-mail: oc@brailleinstitute.org</p> <p>Website: <b>www.brailleinstitute.org</b></p>
<p><b>Brave Kids (Website)</b></p>	<p>A website that links families of special needs children with community resources that may be of benefit to them.</p>	<p>Anyone can visit this website designed for families of children with chronic or life-threatening illnesses and disabilities.</p>	<p>Website: <b>www.bravekids.org</b></p>
<p><b>California Children Services (CCS)</b></p> <p>Mailing address: 200 W. Santa Ana Blvd., Ste. 100 Santa Ana, CA 92701</p>	<p>Specialized medical care, physical and occupational therapy, and adaptive equipment for eligible children through age 21 years. Therapy services are provided at a network of Medical Therapy Units (MTU) throughout Orange County.</p>	<p>Children from birth to 21 years of age with eligible disabilities including cerebral palsy. Family must qualify financially for medical care and equipment. Therapy services do not require financial eligibility.</p>	<p>714-347-0300 (24 hours)</p> <p>Website Local: <b>www.ochealthinfo.com/ public/ccs</b></p> <p>Website State: <b>www.dhs.ca.gov/pcfh/cms</b></p>
<p><b>California Department of Community Services and Development</b></p>	<p>Provides financial assistance to help low-income households pay their energy costs (electric bill).</p>	<p>Qualifying low-income households.</p>	<p>866-675-6623</p> <p>Website: <b>www.csd.ca.gov</b></p>
<p><b>California Health Care Foundation (Website)</b></p>	<p>A comprehensive website to assist in identifying appropriate Long Term Care resources. Offers information on health care licensing evaluations for all skilled nursing facilities, including Pediatric Sub Acute Facilities and California State Developmental Centers. Also offers assessments of Home Health Care Agencies.</p>	<p>Anyone interested in information may visit the website.</p>	<p>Website: <b>www.CalNHS.org</b></p>
<p><b>CaliforniaKids</b></p>	<p>Non-profit health insurance plan providing access to affordable basic preventive and primary medical, dental, vision and behavioral health care services.</p>	<p>Must be age 2 to 18 years old, not married and not eligible for Medi-Cal or Healthy Families programs.</p>	<p>818-755-9700</p>



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<b>California Relay System (CRS)</b>	Provides specially trained operators to relay telephone conversations between people who are deaf, hard of hearing or speech disabled and all those they wish to communicate with by telephone. Very strict confidentiality requirements are in place, i.e. no recording in any communication mode.	People who are deaf, hard of hearing or speech disabled and all those they wish to communicate with by telephone. Services are free and provided 24-hours per day.	7-1-1  Both TTY and voice callers may make and/or receive calls through CRS. CRS callers can communicate in English to English and Spanish to Spanish.
<b>California Telephone Access Program (CTAP)</b>  Santa Ana Service Center 2677 N. Main St. Santa Ana, CA	Provides equipment and training for equipment usage to eligible persons. Applications and information packets are available from Comfort Connection/FRC or from CTAP.	Eligible individuals must have a qualifying disability such as deaf/hard of hearing, blind/low vision, deaf/blind, speech impairment, mobility/manipulation impairment or a cognitive impairment.	CTAP Outreach Specialist, Andie Squires 800-806-1191  Comfort Connection 714-558-5400
<b>CalOptima</b>	Medi-Cal managed health care program for Orange County residents.	Medi-Cal beneficiaries in Orange County.	714-246-8500 888-587-8088 TTY: 714-246-8523  Website: <b>www.Caloptima.org</b>
<b>CalOptima Community Liaison/RCOC</b>	Consultation and assistance for consumers of RCOC in navigating the CalOptima system.	Consumers of RCOC and members of CalOptima.	Contact your RCOC Service Coordinator for assistance
<b>Change a Life Foundation Grants</b> – see Family Support Network and United Cerebral Palsy			
<b>Child Abuse Services Team (CAST)</b>	Multi-disciplinary team of professionals involved in the investigation of child or dependent adult sexual abuse, severe physical abuse and emotional abuse. Services are provided in a non-threatening atmosphere.	Referrals are received from Child or Adult Protective Services or Law Enforcement. Children of all ages and dependent adults who are victims (or alleged victims) of sexual abuse, severe physical abuse or emotional abuse.	714-940-4747



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<b>Child Care Law Center</b>	Legal services and publications related to child care laws including the Americans with Disabilities Act (ADA).	Anyone is free to visit the website.	415-394-7144 Website: <b>www.childcarelaw.org</b>
<b>Child Development Incorporated/Choices for Children</b>	Variety of free workshops and classes for CPR, First Aid and Health and Safety Courses for child care providers, their staff and parents & children. Child care subsidy program uses state and federal funds to provide eligible parents with financial assistance for child care services.	For children age six weeks to five years old depending on site location. It is also based on household size, monthly income and parents' status.	949-476-2445  Website: <b>www.cdicdc.org</b>
<b>(The) Child Health and Disability Prevention "Gateway" Program (CHDP)</b>  1725 W. 17th St. Santa Ana, CA 92706	Provides periodic preventive health screenings at no cost for eligible children. Designed to provide early detection and prevention of disease and disabilities. All children entering 1st grade must have a CHDP health examination certificate or an equivalent examination to enroll in school.	Children and youth from low-income families. Birth to 21 years of age.	714-834-8665  Website State: <b>www.dhs.ca.gov/pcfh/cms</b>  Website Local: <b>www.ochealthinfo.com</b>
<b>Child Protective Services (CPS)</b>	A community service program providing emergency response and protective services for children. Mandated reporting agency for suspected abuse or neglect of children.	Children who are victims or alleged victims of abuse or neglect.	714-940-1000
<b>Children's Health Access Programs (Medi-Cal/Healthy Families)</b>	Free and low-cost medical care for children and pregnant women. Program provides preventive check-ups, immunizations, sick care, specialty care, prescriptions, vision, mental health, substance abuse, lab, radiology, hospitalization and dental. Program cost is \$4.00 to \$7.00 per family monthly, plus \$5.00 co-payment for some services.	Low income families not financially eligible for "no cost" Medi-Cal or other health insurance. Must provide proof of income and be a U.S. citizen or have satisfactory immigration status.	888-747-1222
<b>Children's Home Society (CHS)</b>  525 N. Cabrillo Park Dr. Ste. # 300 Santa Ana, CA 92701-5017	Child care referral resource, child care funding program, training for child care providers and full service adoption agency with services to adopting parents.	Children of low income families living in Orange County and qualifying as income eligible for funding. Children with disabilities are a priority.	714-543-2273 Fax: 714-834-1683  Website: <b>www.chs-ca.org</b>



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<b>Children's Home Society Kid Care Hotline</b>	Referrals for children of all ages for licensed childcare.	Referral to child care for children from birth to age 12 years.	714-543-2273
<b>Children &amp; Youth Services (CYS)</b>	Identify, evaluate and treat mental, emotional and behavioral disorders in children and adolescents. Services include: individual, group/family therapy, medication support, crisis intervention, education and information for parents and families as well as case management to assist in accessing other needed services.	Children and adolescents who are referred by their families, schools, health care providers, etc. or who are wards or dependents of the Juvenile Court.	714-577-5400 CYS North  949-850-8408 CYS South  714-480-6600 CYS East  714-896-7556 CYS West
<b>Client Rights Advocate (CRA)</b>  13272 Garden Grove Blvd. Garden Grove, CA 92843	Protects the rights of individuals with developmental or mental disabilities. Advocacy Services.  [Services provided to RCOOC consumers through a DDS contract with Protection & Advocacy, Inc. (PAI).]	Individuals with mental or developmental disabilities.	714-621-0563 Fax: 714-621-0550
<b>Coalition of Orange County Community Clinics</b>	Complete and affordable medical, dental and vision health insurance for children. Includes unlimited doctor visits, well baby check-ups, immunizations, prescription glasses and medications, 24-hour emergency care, eye examinations, dental exams and cleaning.	For children of families with no medical insurance and limited financial resources.	714-667-5100
<b>Coastwalk Organization</b>	Provides the "Wheelchair Rider's Guide" - a good resource for non-ambulatory consumers.	Everyone is welcome to request materials.	1-800-550-6854  Website: <b>www.coastwalk.org</b>
<b>Comfort Connection Family Resource Center (CCFRC) /Regional Center of Orange County</b> <ul style="list-style-type: none"><li>• Parent Connection</li><li>• Lending Library</li><li>• Resource Information</li><li>• Parent Support</li></ul> 801 Civic Center Dr., # 100 Santa Ana, CA	Connecting families who have children with special needs to resources and support. Services include parent-to-parent support, parent training and community education, community resource information, coordination and support, lending library and resource materials.	For consumers, parents, families and vendors affiliated with Regional Center of Orange County.	888-372-2229 or 714-558-5400



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<b>Community Action Partnership of Orange County</b> (formerly known as: Community Development Council)	Mission is to change people’s lives, improve communities and make America a better place to live. Dedicated to helping people help themselves and each other.	People living in older low-income housing in Orange County	714-897-6670 Website: <b>capoc.org</b>  Home Energy Assistance Program (HEAP) 1-800-660-4232
<b>Community Action Partnership – Orange County Food Bank</b>	Groceries for seniors, women and children. Funding is non-profit. Spanish and Vietnamese spoken.	Serves low income and the disabled in Orange County.	714-897-0717 Website: <b>www.orangecountyfoodbank.com</b>
<b>Community Mental Health</b>	Provides mental health services to eligible individuals with mental health needs.	Individuals of all ages who are in crisis or at risk for psychiatric hospitalization.	714-834-5904
<b>COPEing with Toddler Behavior-CUIDAR and EDAC</b>	Parenting program	For caregivers of children 12-36 months	(949) 824-3070
<b>CUIDAR for Attention and Learning-CHOC-UCI Neurodevelopmental Center</b>	Consultation and training for parents and teachers regarding interventions for children with attention and behavior problems.	Parents and teachers of children ages 3 – 5 years with attention and behavior problems	(949) 824-2462  Website: <b>www.cuidar.net</b>
<b>Denti-Cal</b>	Administers dental services and can provide a list of dentists that accept Denti-Cal for payment.	Medi-Cal and CalOptima members.	800-322-6384
<b>Developmental Disabilities Resources for Healthcare Providers (Website)</b>	To improve the health of persons with developmental disabilities in California. This is done through educating physicians and other healthcare providers regarding care, support and assisting persons with developmental disabilities and their families in making informed health care decisions.	Everyone is welcome to view the website.	Website: <b>www.ddhealthinfo.org</b>
<b>Disability Benefits 101 (Website)</b>	Benefits information for major public benefits. Real world knowledge about work, disability, healthcare and other benefits.	Public, private and non-profit direct service organizations or anyone living with a disability.	Website: <b>www.disabilitybenefits101.org</b>



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<b>Domestic Violence Hotline</b>	Helps battered women, their families and our community break the cycle of domestic violence.	Women and children who are victims of abuse and domestic violence. Multilingual counselors in: Spanish, Korean, and Vietnamese.	714-992-1931 (24 hours) TDD: 714-992-0332
<b>Down Syndrome Association of Orange Co.</b>  151 Kalmus Dr., Ste. M-5 Costa Mesa, CA 92621	Information and resources for persons with Down syndrome and their families.	Anyone is welcome to contact the association for information and resources.	714-540-5794 Fax: 714-540-4626  Website: <b>www.dsaoc.org</b>
<b>Down Syndrome Neurology Clinic at UCI</b>	Provides comprehensive neurology evaluation for patients with Down syndrome. Research programs may also be available.	Patients of all ages diagnosed with Down syndrome.	714-456-8443
<b>Epilepsy Foundation</b>	Staff and parent training on seizure disorders, offers support groups for family members whose children have epilepsy.	Families of children diagnosed with Epilepsy.	(714) 670-2870 or (800) 564-0445  Website: <b>www.epilepsy-socalif.org</b>
<b>FaCT Family Resource Centers</b>	FaCT-Families and Communities Together- funds a network of Family Resource Centers (FRC) in Orange County.	Any Orange County resident may utilize the services.	Listing of FRCs follows Generic and Community Resources list
<b>Fair Housing Council</b>	Information and support regarding fair housing laws and regulations. The Council can assist with fair housing enforcement, HUD counseling, landlord-tenant issues and mediation.	Anyone can call for assistance.	714-569-0823 1-800-698-FAIR  Website: <b>www.fairhousingoc.org</b>
<b>Families Forward</b>	Families Forward is a non-profit agency. Counseling services provided include budgeting, life and stress management skills that are directly related to homeless prevention. Also have homeless intervention programs, including transitional and supported housing. Other services offered include a community partners program, a food pantry, career coaching and school-based counseling.	Low income and homeless families in South Orange County.	949-552-2727  Website: <b>www.families-forward.org</b>



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<p><b>Family Support Network</b></p> <ul style="list-style-type: none"> <li>• Developmental Screenings</li> <li>• Emergency Needs Program</li> <li>• Camp TLC</li> <li>• Application Assistance and Advocacy</li> <li>• CCS Family Centered Care Program</li> <li>• Change a Life Foundation Grants</li> </ul> <p>181 West Orangethorpe Ave Suite D Placentia, CA 92870</p>	<p>Offers a variety of family support services free of charge to families. Also offers assistance to families seeking health insurance.</p> <p><b>Change a Life Foundation</b> offers grants for items or short term services that will enhance the quality of life for a person with a developmental disability and there is no other source to fund the needed item. Grant is for a one time need. Contact the listed organization for more information and an application.</p>	<p>Children and adults with developmental disabilities and their families.</p>	<p>714-854-7762</p> <p>Website: <b>www.familysupportnetworkca.com</b></p>
<p><b>Food Stamps/General Relief</b> - See Orange County Social Services Agency</p>			
<p><b>For OC Kids-CHOC-UCI Collaborative Program for Autism</b></p>	<p>Developmental assessments and treatment for children birth to 5 years of age and educational opportunities for parents and professionals.</p>	<p>See Description of Services</p>	<p>(888) 9-OCKIDS (962-5437) or (714) 939-6118</p> <p>Website: <b>www.forockids.org</b></p>
<p><b>Furnishing Hope</b></p>	<p>Charitable organization providing furniture for consumers in need.</p>	<p>Consumers who are in need of furniture for a new living arrangement.</p>	<p>Contact your RCOC Service Coordinator for assistance</p>
<p><b>Garden Grove Housing Authority</b></p> <p>11277 Garden Grove Blvd., Suite 101-C Garden Grove, CA 92843</p>	<p>Provides rental assistance and housing vouchers.</p>	<p>For low income, the elderly or people with disabilities.</p>	<p>714-741-5150</p> <p>Website: <b>www.ci.gardengrove.ca.us</b></p>
<p><b>Girl Scout Council of Orange County</b></p> <p>Abby Leffler, Program Specialist</p>	<p>Offers a variety of support to make Girl Scouting accessible to girls with developmental disabilities as well as to educate the general membership.</p>	<p>For girls (including those with special needs) from 5 years to 22 years of age.</p>	<p>714-979-7900, ext. 341 or e-mail: aleffler@gscoc.org</p>
<p><b>GreatSchools.net (Website)</b></p>	<p>Non-profit organization committed to providing parents with information and tools to choose schools, support their children's education and improve schools in their communities.</p>	<p>Anyone is welcome to visit the website.</p>	<p>Website: <b>www.greatschools.net</b></p>



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<b>Greyhound Customers with Disabilities Travel Assistance</b>	Will provide assistance for customers with disabilities, which can include getting a wheelchair on/off the bus, assistance during transfer/restroom breaks, etc. (They will not assist with personal care activities such as toileting. Greyhound must be contacted at least 48 hours prior to the trip and itinerary must be provided.)	Call phone number or visit Website for specific eligibility.	Disabilities Travel Assistance Line 800-752-4841  Website: <b>www.greyhound.com</b>
<b>Healthy Families</b> - See Children's Health Access Programs			
<b>Healthy Smiles for Kids of Orange County</b>	A community-based, non-profit organization serving children in Orange County. The mission is oral health promotion, education and treatment services to reduce the number of cavities among children under age six.	Dental treatment for uninsured children from 0 to 5 years old. Services are provided on a sliding fee scale.	714-532-7930
<b>Help Me Grow Program Orange County</b>	Connects families and children with developmental, behavioral and/or learning concerns to existing resources in the community. By calling the toll free number, parents, caregivers, and child/health care providers have a single point of access into developmental and behavioral programs and services.	For all children, birth through five living in Orange County.	1-866-GROW-025  (1-866-476-9025)
<b>Housing and Urban Development (HUD) (aka Department of Housing and Urban Development)</b>	Information regarding renting, buying, home accessibility, Fair Housing rights and many other topics. Website offers easy to use locator to find subsidized housing in your area.	Everyone is welcome.	Santa Ana Office 714-796-5577 TTY: 714-796-5517  Website: <b>www.hud.gov</b>
<b>Income Tax Assistance (VITA)</b>	Income tax assistance is available at no cost to low income persons including our consumers, who have had taxes taken out of their paychecks. They may be eligible for a rebate and/or Earned Income Tax Credit. The sites are open only during tax season.	Low income families and individuals.	Call Comfort Connection Family Resource Center for list of sites. 888-372-2229 or 714-558-5400



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<b>Info-Link–Orange County</b>	Health and Human Services Hotline for help in finding services needed, i.e. where to go for a hot meal, where to get free low-cost health care, information on child care, care for aging parents, and a variety of other resources in Orange County and Southern California.	Available 24 hours per day, 7 days per week. It is confidential and multilingual assistance is available.	2-1-1 or 888-600-4357  Website: <b>www.211oc.org</b>
<b>In-Home Supportive Services (IHSS)</b>	Provides assistance to eligible individuals who are unable to remain safely in their own homes without assistance.	Low income aged, blind and disabled persons, living in their own or family home.	714-825-3000  Website: <b>www.dss.cahwnet.gov</b> select tab labeled “Find Services”
<b>Jewish Free Loan Association</b>	Interest free loans of up to \$10,000 for home improvement expenses and educational reimbursement waiting periods.	Families of children with special needs of all faiths.	323-761-8830 or e-mail <a href="mailto:info@jfla.org">info@jfla.org</a>  Website: <b>jfla.org</b>
<b>Legal Aid Society of Orange County</b>	Provides free general legal services including family law, landlord-tenant disputes, bankruptcy, dispute mediation, small claims court and referrals.	Low income Orange County residents.	714-571-5200 or 800-834-5001  Website: <b>www.legal-aid.com</b>  Lawyers Referral Service 714-571-5204
<b>Medi-Cal</b>	Routine and emergency medical care, lab tests, hospitalization, medical products, prescription pharmaceuticals and other medically necessary items or care.	California residents with low income, disabilities and the elderly.	714-575-2400  Website: <b>www.medi-cal.ca.gov</b>
<b>Medi-Cal -In-Home Operations (a.k.a. IHO)</b>  <b>Dept. of Health Services</b> <b>1501 Capital Ave.</b> <b>MS4502</b> <b>P.O. Box 997419</b> <b>Sacramento 95899-7419</b>			916-552-9105



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<b>Medi-Cal/PRUCOL (Permanent Resident Under Color of Law)</b>	Medical care through the Medi-Cal program. Currently, those receiving PRUCOL continue to be eligible for full scope Medi-Cal can receive EPSDT Shift Nursing and IHSS services.	Claimants are usually political refugees - adults and children, who have a qualifying disability and who live in their own homes or in long term care. Disability must be substantiated by psychological assessments, medical records, CCS records, etc.	Contact Suzanne Butler, RCOC Insurance & Benefits Specialist  714-796-5253
<b>Muscular Dystrophy Association (MDA)</b>	Provides comprehensive medical services to people with neuromuscular diseases. It also provides many other direct services, including assistance with purchase and repair of wheelchairs, recreation at MDA summer camps and transportation assistance.	Individuals of all ages with neuromuscular diseases.	888-521-9995 714-550-0161  Website: <b>www.mdausa.org</b>
<b>NAMI – Orange County (formerly National Alliance for the Mentally Ill)</b>	Provides direct services, advocacy, information, hospital support groups, housing and information to improve the quality of life of O.C. residents impacted by mental illness.	Families and individuals living with mental illness.	714-544-8488  Website: <b>www.nami.org</b>
<b>National Information Dissemination Center for Children with Disabilities+ (NICHCY)</b>  (+ Center's name has changed, but acronym remains the same)	An information dissemination center that provides information on disabilities and related issues. They also provide information regarding resources similar to RCOC for consumers and families moving out of state.	Children and youth with disabilities (birth to age 22) are the specific focus. Anyone can request information.	800-695-0285  Website: <b>www.nichcy.org</b>
<b>National Organization for Rare Disorders (NORD)</b>	Federation of voluntary health organizations and individuals dedicated to helping people with rare or "orphan" diseases and assisting the organizations that serve them. Committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research and service.	Services for individuals of all ages depending on the program. Anyone can request information.	1-800-999-6673  Website: <b>www.rarediseases.org</b>



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<b>National Veterans Legal Services Program</b>	For information on Agent Orange, refer to Website and/or VA pamphlet 80-01-01 ("Self Guide on Agent Orange")	For all interested	1-800-225-4712 <b>www.nvlsp.org</b> e-mail: agentorg@berralm.net  to order pamphlet: Office of Public Affairs 80D 810 Vermont Ave. NW Washington, DC 20420
<b>Orange County Department of Education (OCDE)</b>	Operates programs for children who are eligible for special education. Provides outreach, training and coordination of education programs.	Please contact your local district school for eligibility as children must be referred by the school district.	714-966-4000  Website: <b>www.ocde.k12.ca.us</b>
<b>Orange County Department of Education (OCDE) - Orange County Child Care Inclusion Project (OCIP)</b>	Community training events related to the inclusion of children with disabilities/special needs in child care and on-site technical assistance and support to licensed child care programs.	Child care providers.	(714) 966-4385  Website: <b>www.ocde.k12.ca.us/ inclusion</b>
<b>Orange County Housing and Community Services</b> (aka Orange County Housing Authority)	Provides rental assistance and housing vouchers. Serves all of Orange Co. EXCEPT Anaheim, Garden Grove and Santa Ana. (Refer to the individual entries for these other cities.)	For low income, elderly or people with disabilities.	714-480-2700  Website: <b>www.ochousing.org</b>
<b>Orange County Medical Association (Website)</b>	Website is a physician locator. Providing phone & fax numbers along with other information regarding your physician.	Everyone is welcome to visit the website.	Website: <b>www.ocma.org</b>
<b>Orange County Social Services Agency</b>	Provides General Relief (GR) related Food Stamps program, Cash Assistance Program for Immigrants (CAPI), Medi-Cal programs, etc. Spanish and Vietnamese spoken.	Individuals with low income, blind, disabled or elderly depending on program. Serves Orange County residents.	Check the website for addresses and phone numbers of offices in Orange County  Website: <b>www.ssa.ocgov.com</b>



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<p><b>Orange County Transportation Authority (OCTA)</b></p> <ul style="list-style-type: none"> <li>• ACCESS (Paratransit)</li> </ul> <p>550 S. Main Street PO Box 14184 Orange, CA 92863-1584</p>	<p>Primary transportation planning agency and transit provider. Provides curb-to-curb transportation for persons with a disability who cannot take regular fixed route buses.</p>	<p>Any person may ride the fixed route bus. ACCESS paratransit is available to eligible persons with disabilities at any age.</p>	<p>Website: <b>www.octa.net</b></p> <p>General Bus Information: 714-636-7433 or 800-636-7433</p> <p>ADA ACCESS Service: 877-628-2232</p> <p>ACCESS Absence Notification: 877-628-2232</p> <p>Customer Service Regarding ACCESS Suspensions: 714-560-5956</p>
<p><b>Pacific Care Behavioral Health Care</b></p>	<p>Provides mental health services, including outpatient and psychiatric inpatient services.</p>	<p>For CalOptima members only.</p>	<p>800-723-8641</p>
<p><b>Partnership for Prescription Assistance</b></p>	<p>A program set-up by pharmaceutical companies to offer medications at a reduced rate or for free. Information for all major manufacturers is listed, but the individual companies eligibility criteria vary widely.</p>	<p>The website offers a tool to assist consumers in identifying their eligibility for the program. Anyone can visit the website; fill in basic information like their age, income, the drug name and types of coverage they have, if any. They will then get an answer regarding their eligibility for the discounted drug, and if eligible, who to contact.</p>	<p>888-477-2669</p> <p>Main Website: <b>www.pparx.org</b></p> <p>Website Drug Selection Tool: <b>www.pparx.org/ Select Medication.php</b></p>



## Generic & Community Resources for Children & Families

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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<b>Planned Parenthood Orange and San Bernardino Counties</b>	Non-profit program offers one to one health education for persons with developmental disabilities who could benefit from learning more about their bodies, reproductive health, and appropriate personal behavior. Also provide reproductive healthcare, birth control, prenatal care, STD testing, and treatment for males and females. Bilingual staff.	Provides <u>free</u> education to persons with developmental disabilities and their parents/ careproviders in Orange and San Bernardino Counties. Also serves anyone interested in family planning and reproductive health care. Accepts Medi-Cal and uses a sliding scale for medical care related to reproductive health.	714-633-6373 and ask for the Health Educator for the Developmentally Disabled (Maria Alfaro or Tiffany Reaves)  Hotline: 877-463-2275 General Information about Reproductive Health and Sexuality (Anonymous and Free)
<b>Protection &amp; Advocacy, Inc. (PAI)</b>	Protects the rights of individuals with developmental or mental disabilities. Advocacy Services.	Individuals with mental or developmental disabilities.	800-776-5746  Website: <b>www.pai-ca.com</b>
<b>Public Law Center (The)</b>  601 Civic Center Dr. West Santa Ana, CA 92701	Through volunteers and staff, free civil legal services are provided, including counseling, individual representation, community education, and strategic litigation and advocacy to challenge societal injustices.	Individuals needing free civic legal service	714-541-1010  Website: <b>www.publiclawcenter.org</b>
<b>Rebuilding Together Orange County</b>	Provides free home habilitation and modification service.	Selected low-income homeowners; generally the elderly and disabled provided they are the homeowner or live with the homeowner.	714-667-8174
<b>Regional Center of Orange County (RCOC)</b>  See also Comfort Connection Family Resource Center (CCFRC)	Provides assessment, case management, service coordination and purchase of services such as residential placement, independent living skills training, vocational programs and transportation. Resource for free fishing license, wildlife area pass and California State Department of Parks and Recreation Lifetime Disabled Discount Pass for eligible persons.	Services for individuals of all ages living with a developmental disability and infants at risk for developmental disability.	714-796-5100  714-796-5354 INTAKE  Website: <b>www.rcocdd.com</b>



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<p><b>Santa Ana Housing Authority</b></p> <p>20 Civic Center Plaza 2nd Floor Santa Ana, CA 92702</p>	<p>Provides rental assistance and housing vouchers. Waiting list is 3 to 8 years.</p>	<p>For low income Orange County residents with primary focus on those living or working in Santa Ana.</p>	<p>714-667-2200</p> <p>Website: <b>www.ci.santa-ana.ca.us</b></p>
<p><b>School Districts</b></p>	<p>Website provides information on the school district for a specific address. Enter the street address number, the street name and the zip code to locate your school district.</p>	<p>Anyone can access the website.</p>	<p>Website: <b>www.electionmapping.ocgov.com/OCElectionMapper/Map.aspx</b></p>
<p><b>Second Harvest Food Bank</b></p>	<p>Provides food and groceries for qualifying persons.</p>	<p>Low income elderly, disabled and the working poor.</p>	<p>714-771-1343 888-449-FOOD(3663)</p> <p>Website: <b>www.feedoc.org</b></p>
<p><b>SEEPAC (Support Education and Empowerment for Parents of Autistic Children)</b></p>	<p>Innovative multi-week education series is designed primarily for parents of young children newly diagnosed with autistic spectrum disorders.</p>	<p>Parents of young children newly diagnosed with autistic spectrum disorders. Registration required - call Info Line for registration information.</p>	<p>Info Line: 714-939-6766</p>
<p><b>Shriner's Hospital for Children</b></p>	<p>A network of 22 hospitals in the US, Canada and Mexico. Provide specialized care for children with orthopedic conditions, burns, spinal cord injuries and cleft lip and palate.</p>	<p>Eligible children under the age of 18 years. Services are provided at no charge.</p>	<p>1-800-237-5055</p> <p>Website: <b>www.shrinershq.org</b></p>
<p><b>S.O.S. (Share Our Selves)</b></p> <p>1550 Superior Ave. Costa Mesa , CA 92627</p>	<p>Emergency food and emergency financial aid available. Provides a walk-in medical clinic. Dental clinic appointments available once per month. Services are provided by a volunteer staff and funded by private donations. Medical services and emergency assistance available on a first come, first served basis. Photo I.D. required for assistance.</p>	<p>Serves Orange County</p>	<p>General phone number: 949-642-3451</p> <p>For Medical/Dental services: 949-650-0640</p> <p>Fax.: 949-642-7885</p>



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### December 2007

AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<b>Social Security Administration (SSA)</b>	Some services include: providing an Earnings and Benefit Statement record for use in estimating retirement benefits, Medicare sign-ups and benefit information. Provides financial benefit to some disabled individuals.	Eligibility varies by program. Earned financial benefit for persons who have paid into Social Security the required number of quarters.	800-772-1213  Website: <b>www.ssa.gov</b>
<b>Social Security Disability Starter Kit (Website)</b>	A tool designed to help individuals prepare to participate in a disability interview or complete an on-line application for SSI benefits. The kit contains a fact sheet about applying, a checklist of documents and information that SSA will request, and a worksheet to assist applicants gather and organize the information SSA will need.	For persons with disabilities wishing to apply for Social Security disability benefits.	Website: <b>www.ssa.gov</b>
<b>Southern California Gas Company</b>	Medical Baseline Allowance: you may be entitled to an additional baseline “therm” allowance of .822 “therms” per day. For an application, visit the website or call the phone number - listed in third column	Any household member who has: scleroderma, multiple sclerosis, a compromised immune system, a life-threatening illness, is a paraplegic, quadriplegic, hemiplegic, or requires the use of natural gas-supplied medical life-support.	800-427-2200  Website: <b>www.socalgas.com</b>
<b>Special Olympics</b>	Special Olympics is an international program of year-round sports training and athletic competition. Events during the year include individual and team sports such as bowling, swimming, softball, basketball, volleyball, soccer and many others.	Children and adults with intellectual disabilities and closely associated developmental disabilities	Orange County Chapter 714-564-8374  Website: <b>www.sosc.org</b>
<b>State Council on Developmental Disabilities, Area Board XI</b>	Advocates for and protects the legal, civil and service rights of people with disabilities.	People with developmental disabilities living in Orange County.	714-558-4404



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<b>Su Familia National Hispanic Family Health Helpline</b>	A bilingual, toll-free service designed to help Hispanic families connect with basic health information, local health providers and federally supported programs, including the State Children's Health Insurance Program.	Designed for Hispanic and Spanish speaking families.	866-SU-FAMILIA 866-783-2645  Website: <b>www.hispanichealth.org</b>
<b>"Super Sibs Klub"</b> (Sibling Workshop at UCI Medical Center)	A fun-filled monthly educational support group that provides peer support and education. Goals are for siblings of children with special needs to meet others, discuss common joys and concerns about being a sibling, learn more about the implications of their brothers' and sisters' special needs and how other siblings handle specific situations.	For brothers and sisters, ages 8 to 12, of children with special needs and/or a chronic illness. Serve languages English and Spanish, call for resources for other languages.	714-456-5300
<b>Supplemental Security Income (SSI)</b> [Administered by the Social Security Administration (SSA)]	Provides a monthly financial benefit and Medi-Cal benefits to people who are eligible. It is an unearned financial benefit.	People age 65+ years, blind or disabled with low income and limited assets.	800-772-1213  TTY: 800-325-0778
<b>Team of Advocates for Special Kids (TASK)</b>	Parent organization providing assistance and advocacy support to seek and obtain educational, medical or support services for children with disabilities.	Individuals with disabilities and their families.	714-533-8275  Website: <b>www.taskca.org</b>
<b>Through the Looking Glass (TLG)</b>	A national resource center providing assistance with custody, adoption, pregnancy and birthing, adaptive baby care equipment as well as general parenting issues.	Serves families where either the child, parent or grandparent has a disability or medical issue.	1-800-644-2666  TTY: 1-800-804-1616  Website: <b>www.lookingglass.org</b>



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<p><b>United Cerebral Palsy Association (UCPA)</b></p> <ul style="list-style-type: none"> <li>• Swap Meet</li> <li>• Parent Connection</li> <li>• Toy Lending Library</li> <li>• Parent Info Night</li> <li>• Saturday Club</li> <li>• Project Access Inclusion Training</li> <li>• Special Sitters (child care)</li> <li>• Change a Life Foundation Grants</li> </ul>	<p>Special Sitters respite programs for RCOOC consumers as well as a variety of Family Support Services:</p> <ul style="list-style-type: none"> <li>• Swap Meet – a list of special needs items donated, for sale and needed by persons with special needs.</li> <li>• Parent Connection – parent to parent support for parents of children with special needs.</li> <li>• Toy Lending Program – library lending of toys for children with special needs.</li> </ul> <p><b>Change a Life Foundation</b> offers grants for items or short term services that will enhance the quality of life for a person with a developmental disability and there is no other source to fund the needed item. Grant is for a one time need. Contact the listed organization for more information and an application.</p>	<p>Services are designed for children and adults with developmental disabilities and their families.</p>	<p style="text-align: center;">714-200-2600</p> <p style="text-align: center;">Website: <b>www.ucp-oc.org</b></p>
<p><b>Victim/Witness Assistance</b></p>	<p>Provides assistance to rape victims, sexually abused children and family members when there is a conviction.</p>	<p>Persons who are victimized by rape or sexual abuse.</p>	<p style="text-align: center;">714-957-2737 949-831-9110</p>
<p><b>Vietnamese Community of Orange County</b></p> <p>1618 West 1<sup>st</sup> Street Santa Ana, CA 92703</p>	<p>Asian senior center, domestic violence counseling, youth delinquency and gang prevention, social services for former political prisoners and family, ESL classes, vocational skills and job placement assistance program, health care services, economic development projects, Green Card processing, translation, citizenship classes and Vietnamese cultural events.</p>	<p>For Asian persons of all ages needing assistance in a wide variety of services and information provided by staff who are familiar with the Asian culture and are Vietnamese speaking.</p>	<p style="text-align: center;">714-558-6009 Fax: 558-6120</p> <p style="text-align: center;">Website: <b>www.apanet.org</b></p>



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AGENCIES/ SERVICES	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER/ WEBSITE
<b>Vision Service Plan (VSP)</b>	Administers vision services, eye exams and eye glasses.	For CalOptima members only	1-800-852-7600 1-800-877-7195
<b>Volunteer Center of Greater Orange County</b>	The Volunteer Center works with hundreds of organizations that need volunteers.	Any person willing to provide volunteer time.	714-953-5757, extension 102 or e-mail <b><a href="mailto:pvaca@volunteercenter.org">pvaca@volunteercenter.org</a></b>  Contact: Patricia Vaca
<b>Western Youth Services Early Childhood Program</b>	Outpatient, in home and preschool based mental health services including developmental assessments, intervention planning, therapy and parenting classes	Eligible children birth to 5 years of age and their families	(714) 704-5900  <b>Website:</b> <b><a href="http://www.westernyouthservices.org">www.westernyouthservices.org</a></b>
<b>WIC Program – (Women/Infants/Children Supplemental Nutrition Program) Orange County Health Care Agency Nutrition Services</b>  P.O. Box 6099 Santa Ana, CA 92706	Provides nutrition education, supplemental food, access to health care and other social services and breastfeeding support. Services are provided through a network of clinics located throughout Orange County.	Women who are low to moderate income, pregnant, breastfeeding and post-partum and children up to five years of age who are at nutritional risk. Medical referral required. Serves Orange County residents.	Intake Screening: 714-834-8333  Information on Nutrition Services Programs: 714-834-7877  Website: <b><a href="http://www.ochealthinfo.com">www.ochealthinfo.com</a></b>
<b>Wrightslaw</b>	Accurate, reliable information about special education law, education law, and advocacy for children with disabilities. There are thousands of articles, cases, and free resources about dozens of topics.	For children with disabilities	Website: <b><a href="http://www.wrightslaw.com">www.wrightslaw.com</a></b>
<b>Y.M.C.A. Childcare Behavior and Health Consultation Program</b>	Health, safety, and behavioral consultation, training and referral. Trainings also available in Spanish.	Child care providers of children birth to 5 years of age.	(714) 549-9622 or (866) 242-9622  Website: <b><a href="http://www.ymcaoc.net">www.ymcaoc.net</a></b>
<b>Y.M.C.A. of Orange County</b>  13821 Newport Ave., # 200 Tustin, CA 92780	YMCA provides child care for families of Orange County. They are dedicated to meeting the physical, emotional and intellectual needs of each child in a structured and nurturing environment. Each YMCA Child Care Program Center is a licensed program and operates in accordance with Department of Social Services, Community Care Licensing, Title 22. Availability and times vary by location of the program.	Programs are available at schools in the following School Districts: <ul style="list-style-type: none"><li>• Capo USD</li><li>• HB USD</li><li>• Irvine USD</li><li>• Newport USD</li><li>• Santa Ana USD</li><li>• Tustin USD</li></ul> Serves school age children - 5 to 12 years of age	(714) 549-9622  Website: <b><a href="http://www.ymcaoc.net">www.ymcaoc.net</a></b>



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<b>FACT Family Resource Centers (FRC)</b>			
FRC NAME	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER
<p><b>Anaheim/Fullerton Family Resource Centers (FRCs)</b></p> <ul style="list-style-type: none"> <li>• Manzanita Park FRC 1260 N. Rivera St. Anaheim, CA 92801</li>   <li>• Ponderosa Park FRC 2100 S. Haster St. Anaheim, CA 92802</li> </ul>	<p><u>Ponderosa Park</u> offers case management, parenting education, counseling (individual, group &amp; family), domestic violence intervention, WIC, adoptive, foster &amp; relative caregiver family support services, adult literacy &amp; ESL.</p> <p><u>Manzanita Park</u> offers the same services with the addition of information &amp; referral, relationship enhancement program, Health Access Services for Children (0-5).</p>	<p>Manzanita Park serves Anaheim and Fullerton</p> <p>Ponderosa Park serves Anaheim &amp; surrounding areas</p>	<p>Manzanita Park 714-765-3776</p> <p>Ponderosa Park 714-750-2826</p>
<p><b>Buena Clinton Neighborhood Coalition</b></p> <p>12661 Sunswept Ave. Garden Grove 92843</p>	<p>Case management, parenting education, counseling (individual, group &amp; family), domestic violence intervention, adoptive, foster and relative caregiver family support services, information &amp; referral, relationship enhancement program, Health Access Services for Children (0-5).</p>	<p>Serving the Garden Grove community bordering the cross streets of Buena, Clinton, Westminster Blvd. and Morningside</p>	<p>714-741-5768</p>
<p><b>Corbin Family Resource Center</b></p> <p>(formerly Corbin Community Center)</p> <p>2215 W. McFadden Ave. Santa Ana 92704</p>	<p>Case management, parenting education, counseling (individual, group, and family), domestic violence intervention, adoptive and in-home family support services, WIC, legal assistance, adult literacy and ESL, foster family and relative caregiver support services, employment assistance, information and referral, senior services, family activities, PC.FRC Health Access Services for Children (0-5).</p>	<p>Serving the city of Santa Ana</p>	<p>714-647-6557</p>
<p><b>Friendly Center Orange Cares Collaborative</b></p> <p>147 W. Rose St. Orange 92866</p>	<p>Information and referral, counseling, after-school and child development activities, academic support, emergency assistance, outreach services, parent education classes, youth development, health education, employment and legal services.</p>	<p>Serving the City of Orange and adjacent areas</p>	<p>714-771-5300</p>



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FRC NAME	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER
<p><b>La Habra Family Resource Center</b></p> <p>301 W. Las Lomas Dr. La Habra, CA 90631</p>	<p>Offers information and referral, counseling, support groups, parent education classes, after school programs, human services, kinship support services, case management and PC.FRC Health Access Services for Children (0-5)</p>	<p>Serving the La Habra and surrounding area</p>	<p>714-447-3460</p>
<p><b>Magnolia Park Family Resource Center</b> - Garden Grove F.O.C.U.S.</p> <p>11402 Magnolia Ave. Garden Grove, CA 92842</p>	<p>Offers information and referral, counseling, after-school activities, outreach services, parent education, health education and services, ESL, family safety education, family recreation activities, Prop 10 health access and home visitation site.</p>	<p>Serving the city of Garden Grove and surrounding areas including parts of Stanton and Anaheim</p>	<p>714-530-7413</p>
<p><b>Minnie Street Family Resource Center</b></p> <p>1300 E. McFadden Santa Ana, CA 92705</p>	<p>Offers information and referral, counseling, after-school activities, child development activities, academic support, emergency assistance, ESL and computer classes, outreach services, parent education classes and workshops, support groups, youth development, health education and employment, services, domestic violence services and mobile health clinics.</p>	<p>Serving residents of the city of Santa Ana</p>	<p>714- 972-5775</p>
<p><b>Oak View Community Collaborative</b></p> <p>17261 Oak Lane Huntington Beach, CA 92647</p>	<p>Offers information and referral, counseling, after-school and child development activities, relative caregiver services, academic support, emergency assistance, outreach services, parent education classes, support groups, youth development, family literacy, health education and services, Prop 10 health access and home and visitation site.</p>	<p>Serving the Oak View community bordering the cross streets of Warner and Beach Blvd., Slater and Nichols and the surrounding areas</p>	<p>714-596-7062</p>
<p><b>Salk Community FRC Collaborative</b></p> <p>1411 S. Gilbert St. Anaheim, CA 92804</p>	<p>Offers information and referral, counseling, after-school activities, parent education and computer classes. Also offers support groups, Parent Lending Library, Walking Club, ESL classes, gang prevention and the CHOC van.</p>	<p>Serving the cities of Anaheim and Stanton</p>	<p>714- 826-5746</p>



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FRC NAME	DESCRIPTION OF SERVICES	ELIGIBILITY	PHONE NUMBER
<p><b>South Orange County FRC</b></p> <p>28191 Marguerite Pkwy. Suite 17 Mission Viejo, CA 92691</p>	<p>Offers information and referral, WIC, counseling, child and youth development activities, outreach services, parent education classes, support groups, anger management, health education and services, in-home family support, Warmline, childcare education, teen parent program, Prop 10 health access, home and visitation site.</p>	<p>Serving all of South Orange County from Lake Forest to San Clemente</p>	<p>949-364-0500</p>
<p><b>Stanton Family Resource Center</b></p> <p>11822 Santa Paula St. Stanton, CA 90680</p>	<p>Offers after school program, adult and child counseling, basic computer classes, Boys and Girls Club scholarships, case management/family advocacy, domestic violence education and intervention, family literacy, family reunification, fathers' parenting classes, food distribution, foster/adopt/kinship services, gang prevention and intervention, homework program, information and referral, parenting classes, personal empowerment program, preschool classes, Read OC, recreation program, smoking cessation classes, snack program, Stanton Collaborative, WIC, &amp; Youth Action Alliance.</p>	<p>Serving Stanton and surrounding area</p>	<p>714-379-0129</p>
<p><b>Tustin Family Resource Center</b></p> <p>14722 Newport Ave. Tustin, CA 92780</p>	<p>Offers information and referral, case management, parent education, counseling, advocacy, and domestic violence intervention.</p>	<p>Serving Tustin and surrounding areas</p>	<p>714-730-1430</p>
<p><b>Westminster Family Resource Center</b></p> <p>8102 Westminster Blvd. Suite E Westminster, CA 92683</p>	<p>Offers information and referral, counseling, after school and child development activities, relative caregiver, outreach and domestic violence services, academic support, parent education classes, dental referrals, recreation program and scholarships.</p>	<p>Serving the city of Westminster</p>	<p>714-903-1331</p>

The organizations listed on the Generic and Community Resource List are provided as resources and are not to be considered as recommendations by the Regional Center of Orange County.