

## **Regional Center of Orange County**

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### **Performance Report for Regional Center of Orange County**

Every year, the Department of Developmental Services (DDS) gives money to Regional Centers in California so they can serve consumers and families. And, every year DDS evaluates how well the Regional Centers are doing. This report will give you information about your Regional Center.

Last year, at RCOC we served approximately 13,960 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the following:

- Fewer consumers in developmental centers.
- Fewer minors living in large facilities (more than 6 residents).

But, we still need to improve in:

- Supporting families in maintaining children at home.
- Fewer adults living in large facilities (more than 6 residents).

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rcocdd.com](http://www.rcocdd.com)

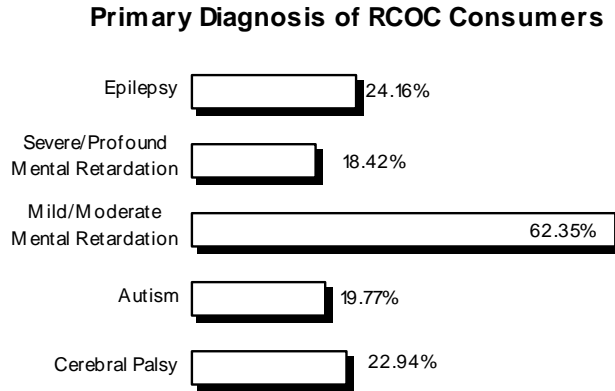
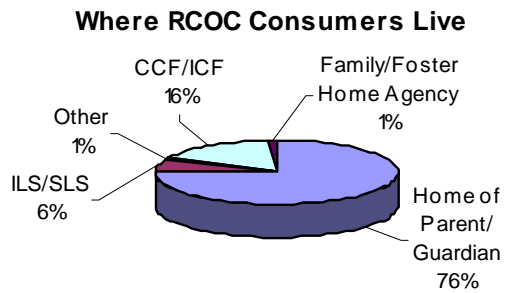
Or contact Larry Landauer at: **(714)796-5255**

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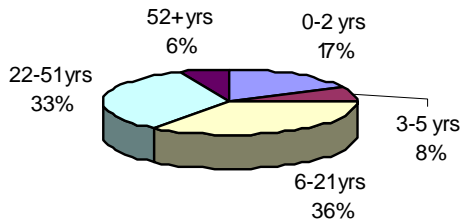
Bill Bowman  
Regional Center of Orange County, Chief Executive Officer

## Who uses RCOC?

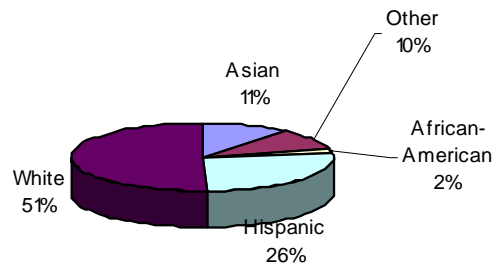
These charts tell you about who the RCOC consumers are, and where they live.



## Age of RCOC Consumers



## Ethnicity of RCOC Consumers



## How well is RCOC performing?

This chart tells you about 5 areas where DDS wants each Regional Center to continually improve.

The first column states how RCOC did at the beginning of 2004. And, the second column shows how RCOC did at the end of 2004.

To see how RCOC compares to the other 21 Regional Centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	January 2004		December 2004	
	State Average	RCOC	State Average	RCOC
Fewer consumers in developmental centers	1.78%	1.56%	1.62%	1.43%
More minors living with families	97.40%	96.90%	97.57%	97.22%
More adults living in home settings*	68.90%	64.28%	69.52%	65.13%
Fewer minors living in large facilities (more than 6 residents)	0.29%	0.26%	0.26%	0.18%
Fewer adults living in large facilities (more than 6 residents)	6.51%	7.32%	6.15%	7.09%

\* Home settings include: Independent Living, Supported Living, Adult Family Home Agency homes, and Family Homes.

## Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Successful independent audit with no major problems	N/A	Yes
Successful DDS audit	N/A	Yes
Stayed within operations budget	N/A	Yes
Certified to participate in the Federal Waiver	N/A	Yes
Successfully audits vendors	N/A	Partially Met
CDERs are updated as required ( <i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i> )	99.37%	98.66%
IPP ( <i>Individual Program Plan</i> ) requirements met	N/A	100.00%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	N/A	91.73%
Intake/Assessment timelines for consumers age 3 or older met	97.18%	99.15%

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of adults who earn income,
- Raising hourly wages for adults who work,
- Increasing the number of adults in supported and competitive employment,
- Making sure people get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

## Want more information?

To see the complete report, go to: [www.rcocdd.com](http://www.rcocdd.com)

Or contact Larry Landauer at:

**(714) 796-5255**